

### Town of Knightdale



### **CITIZENS' FINANCIALREPORT** FOR THE FISCAL YEAR ENDING JUNE 30, 2019













### 2019 CITIZENS'FINANCIALREPORT CONTENTS

This report is not an audited document and does not include all details of the audit report; rather, this report is intended to increase awareness of the financial operations of Knightdale. For more in-depth financial information, the Comprehensive Annual Financial Report (CAFR) is available online at the Town's website: <u>www.KnightdaleNC.gov</u>

If you have questions concerning the financial reports or would like additional information, you may call **Customer Service** at **919.217.2200.**  **3** Town Council

KNIGHTDALE

STATION

PARK

810

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### TOWNCOUNCIL

The Town of Knightdale has a Council-Manager form of government. Under this system the citizens elect a mayor and five council members as the Town's governing body. The Council then appoints the Town Manager who serves at the discretion of the Council. Council members are elected to four-year terms. The Mayor, as the principal elected official of the town, provides leadership to the governing body and the community, and presides over council meetings.



Mayor James Roberson Term 2015-2019



Mayor Pro Tem Randy Young Term 2017-2021



Councilor Pete Mangum Term 2015-2019



Councilor Russell Killen Term 2018-2019





Councilor Mark Swan Term 2017-2021

Councilor Jessica Day Term 2017-2021



### **KNIGHTDALE**NORTHCAROLINA

The Town of Knightdale is one of 12 municipalities located in Wake County. It is located on the eastern side of the county and shares portions of its western boundary contiguous to the City of Raleigh, the capital and second largest city in North Carolina. Other neighboring municipalities include:

> Town of Rolesville Town of Wake Forest Town of Wendell Town of Zebulon

### MANAGER'SMESSAGE

Dear Town of Knightdale Residents,

One of our most important responsibilities to you, as a taxpayer, is to ensure transparency and accountability in our financial operations. This report, what we call the Citizens' Financial Report, is designed to make our financials open and accessible, allowing you to understand how your tax dollars are being used to run Town services and programs.

At its core, municipal government is designed to provide the infrastructure for a sound, safe, and thriving community. Our financial stewardship requires us to invest in ways that address both the short-term needs of the community while responsibly investing in our community's future. By way of this report, we hope to make you an educated partner in our Town's investments and the return on those investments to you, our citizens.

The financial information in this report is derived in large part from the financial statements contained in the Town's Comprehensive Annual Financial Report (CAFR) which is prepared in accordance with Generally Accepted Accounting Principles (GAAP) and is audited by an independent certified public accounting firm. The CAFR contains more detailed and extensive information, such as the audited financial statements, notes, schedules, and other relevant information. The data reflects the fiscal year ending June 30, 2019.

Thank you for taking the time to be a partner with us in this process. We hope that this report increases your confidence in the way your Town is operated. We invite you to continue the conversation with us and welcome your feedback.

Sincerely,

Willy & F







### **ABOUTKNIGHTDALE**

Knightdale is a dynamic, fast-growing community full of opportunity, welcoming those who want something different. It is a place citizens can call their own, where the culture is decided by the people, and a place that encourages its citizens to make the Town what they want and gives them the freedom to be themselves.

Knightdale's history dates back to the American colonial era where in 1700, Englishman John Lawson was among the first to explore and document the region, meeting and negotiating peace with the local, native American people. Over two centuries later in 1927, Knightdale would be officially incorporated during the railroad boom, named after Henry H. Knight, who donated property to found a railroad depot.

With a population of only 243 in the 1930 Census, the Town incrementally grew over the next several decades. With major growth starting in the 1990s, Knightdale became one of the fastest growing municipalities in the State. Today, the Town is recognized as the fastest growing municipality in Wake County, the State of North Carolina's second largest county. The Town expects to continue its unprecedented growth anticipating to double in size over the next decade.

Knightdale is a surprising, small community with big ideas; it's the perfect place to *start something*.





### **VIBRANTECONOMY**

The Town of Knightdale's vibrant and diverse economy is supported by businesses of all shapes and sizes from locally-owned shops to nationally recognized corporations. Knightdale is in a prime position for growth resulting from Wake County's position as home to the Research Triangle Park, State Capital Region, Raleigh-Durham International Airport and major transportation networks and roadways that have aided economic activity throughout the country. The Triangle area, which includes Raleigh, Durham, Chapel Hill and surrounding communities is considered one of the best places to live and work in the United States.

### Town of Knightdale Expands Raleigh Transportation Services With New Bus Route

Knightdale has worked with *Go*Raleigh to expand bus service to residents of the Town. In 2019, a revamped route now connects Knightdale to the New Hope Commons Shopping Center that allows for transfer opportunities to multiple routes. For more information on this route and others in the surrounding area visit:

www.goraleigh.org

Email: goraleigh@raleighnc.gov

Phone: 919-485-RIDE





Top 10 Employers Wake County Public Schools Schneider Electric Wal-Mart Target Wake Stone Lowe's Home Improvement Lowe's Foods Best Buy Wellington Nursing Center Home Depot



### **ECONOMIC**SUMMARY

While vibrant, Knightdale's solid economic condition has experienced disproportional growth in recent years. Retail trade, restaurants and accommodations have dominated growth. As a result, workers are making less than workers in the rest of the county and state. However, with focused efforts, the Town is expected to continue to experience strong employment growth among wellpaying industry sectors, and Knightdale has a lot to offer potential employers—the Town has a relatively young and well-educated population; labor force participation is high among residents with low unemployment rates; and the Town has a housing market that is strong and affordable.

### HOUSINGMARKET

\$250,000 2018 Median Home Sales Price

\$247,474 2018 Average Home Sales Price

Knightdale has quality housing and immediate access to amenities. While the median price of housing has increased by 39% in the last five years, it is still lower than most communities in Wake County.

### **EDUCATIONRESOURCES**

The Town is served by Wake County public schools, the State's largest school system and 15th largest in the country. Knightdale is home to six Wake County public schools: four elementary schools and one each middle and high school.

Institutions of higher education within 20 miles include: Wake Tech, NC State, Shaw, William Peace, Saint Augustine's, and Meredith.

### TOWNACCOLADES

Top 100 Places to Live in America -Money 2017

Safest Cities in North Carolina -Safewise 2017 & 2018

**10 Fastest Growing Towns** *in North Carolina* -US Census Bureau

> Sixth Happiest City in North Carolina -HomeSnacks 2015

### GENERAL**FUND**

The General Fund is the Town's primary operating fund. It accounts for all financial resources of the general government, except for those required to be accounted for in a different fund. These other, smaller funds are used for specific purposes with more Information being found in the Comprehensive Annual Financial Report (CAFR) on the Town's website.



### **FUND BALANCE QUICK FACTS FOR FY2019**

Fund Balance is the difference between assets and liabilities in a governmental fund. Generally Accepted Accounting Principles (GAAP) provide the hierarchy of constraints placed on how fund balance can be spent. Information on fund balance classifications can be found in the notes of the CAFR.

- At the end of the fiscal year, unassigned fund balance for the General Fund was **\$5,099,076.**
- Town Council policy says the Town should maintain an unassigned fund balance of 25%—four months of general fund expenditures—in cases of unforeseen needs or opportunities in addition to meeting cash flow needs of the Town. The Town has exceeded this with an unassigned fund balance of 32.4%.
- Any unassigned fund balance over 40% gets transferred to the Town's Capital Reserve Fund to offset costs of future capital projects.

### What kinds of services are accounted for in the General Fund?

#### **GENERAL GOVERNMENT**

- Legislative Body
- Administration
- Finance
- Human Resources
- Information Technology

#### **PUBLIC SAFETY**

- Police
- Fire

#### TRANSPORTATION

- Streets
- Public Buildings
- Grounds
- Public Works

#### **ENVIRONMENTAL PROTECTION**

• Sanitation

#### **ECONOMIC & PHYSICAL DEV**

- Development Services
- Code Enforcement

#### **CULTURAL & RECREATION**

- Parks
- Recreation
- Cultural/Education Events

#### **DEBT SERVICE**

- Principal
- Interest



### WHERE DOES THE FUNDING COME FROM? **REVENUES** \$14,970,712

Property taxes are the single largest source of revenue for the Town of Knightdale consistent with all other municipalities and counties in North Carolina. The Town also shares in a portion of sales taxes collected and remitted to the NC Department of Revenue by retailers and others. While the State retains the majority of collected sales taxes, portions are allocated back to local governments according to state statutes. To mitigate the overall impact on citizens, where possible the Town charges specific end users for the costs of services. These amounts are reflected in the Sales & Services and Permits & Fees categories. Recreational programming, trash pickup, and building permit fees are examples of these types of revenues.

### WHERE DOES THE MONEY GO? EXPENDITURES \$15,012,730

While expenditures can be broken out by function as seen on the right, amounts can also be viewed by type. Of the total General Fund amount expended in fiscal year 2019, **\$6,939,918** or 46% of the total was spent on personnel services. This includes salary and benefits for full-time employees and limited service staff. Operating costs totaling **\$4,572,753** or 31% was the next largest amount. These costs include utilities, fuel, general maintenance, and any other expense necessary for providing routine services to residents. The Town spent **\$2,784,586** or 18% of total on capital items, which includes vehicles and large equipment. Debt service of **\$715,473** or 5% accounts for the remaining amount.



		GENERAL FUND REVENUES	
	Property Taxes	\$7,661,793	51%
	Sales Taxes	\$3,301,091	22%
	Sales & Services	\$1,464,921	10%
	Other Taxes	\$1,104,608	7%
	Grants/Aid	\$916,528	6%
	Permits & Fees	\$278,468	2%
	Other	\$243,303	2%

	GENERAL EXPENDIT	
Public Safety	\$5,137,912	34%
Cultural & Recreation	\$2,552,307	17%
General Government	\$2,119,274	14%
Transportation	\$1,941,508	13%
Econ & Phys Development	\$1,590,366	11%
Environmental Protection	\$955,890	6%
Debt Service	\$715,473	5%



#### **Top 10 Taxpayers**

Knightdale Centers LLC East Raleigh Multifamily DST Greystone WW Co LLC BRC Knightdale LLC Triangle Palisades at Legacy Oaks Laurens Way Co LP Rex Hospital WW Knightdale Property LLC Widewaters Knightdale Co LLC Lowes Home Center



### PROPERTY**TAXES**

For the Town to provide the many types of services for citizens, it needs to generate revenue. The main source of revenue is Ad Valorem (property) tax. Property taxes make up **51%** of the General Fund revenues of the Town and are assessed and collected for things such as real estate, business and personal property, and motor vehicles. To equitably tax citizens, the Town relies on the Wake County Tax Department to review ownership and condition of taxable property as of January 1st of each year. A tax rate is set per \$100 assessed value. The total assessed value of property for Knight-dale in 2019 was **\$1,776,839,070**. The Town's **property tax collection rate** is **99.73%**.

TAX RATE	TOWN	COUNTY
2019	0.43	0.6544
2018	0.43	0.6150
2017	0.43	0.6005
2016	0.43	0.6145
2015	0.43	0.5780
2014	0.43	0.5340
2013	0.41	0.5340
2012	0.41	0.5340
2011	0.41	0.5340
2010	0.40	0.5340



### **GOVERNMENT-WIDE STATEMENTS**

The government-wide financial statements look at the Town of Knightdale as a single, integrated unit and use the full-accrual basis of accounting. These statements are designed to provide readers with a broad overview of the Town's finances in a manner similar to a private sector business (balance sheet and income statement). They provide short and long-term information about the Town's financial status as a whole and can be found on Exhibits 1 and 2 of the CAFR.

#### **STATEMENT OF NET POSITION**

	FY2019	FY2018	DIFFERENCE	
Total Assets & Deferred Outflows	\$111,132,481	\$96,575,206	\$14,557,275	
Total Liabilities & Deferred Inflows	24,519,820	18,858,528	(5,661,292)	
Total Net Position	\$86,612,661	\$77,716,678	\$8,895,983	

#### **Balance Sheet**

This information provides a snapshot of what the Town owns (its assets) and owes (its liabilities). Net Position represents the Town's investment in the assets it uses in providing services to its citizens.

#### **STATEMENT OF ACTIVITIES**

	FY2019	FY2018	DIFFERENCE
Revenues	\$23,954,142	\$33,358,616	(\$9,404,474)
(Expenses)	(15,926,396)	(13,978,130)	(1,948,266)
Change in Net Position	\$8,027,746	\$19,380,486	(\$11,352,740)

#### Income Statement

This report provides a summary of amounts received (revenues) and amounts spent (expenses). The difference between revenue and expenses shows in the Town's net position. A positive change indicates the Town had enough revenues to cover its obligations and has the ability to save for the future.

# Over time increases and decreases in net position may serve as a useful indicator of whether the financial position is improving or weakening. For the fiscal year ending June 30, 2019, the net position increased **\$8,895,983.**

Over 97% of the Town's net position is capital infrastructure representing land, streets, buildings, vehicles and other major equipment that the Town uses to provide services to its citizen.



### **CAPITAL ASSETS—NET OF DEPRECIATION (in millions)**





### OUTSTANDINGDEBT

The Town of Knightdale sometimes issues debt to fund its general governmental and business-type capital needs. The total outstanding debt as of June 30, 2019 totals **\$11,467,835**. This is an increase of 44.3% from the prior year. The Town has a formal policy which provides guidance and direction when considering the impact of debt and actively monitors and manages its debt capacity and affordability. The Town is operating within the parameters of its policy.

The total amount expended—principal and interest—on debt service in FY2019 was \$715,473.

### **BREAKDOWN**OF**DEBT**

General Obligation Bonds \$2,598,000

Installment Purchase Agreements

#### \$8,869,835

General Obligation Bonds are backed by the full faith, credit and taxing power of Knightdale. The collateral for installment purchase agreements are the assets purchased or constructed.

### **ISSUANCEOFDEBT**

The Town's total debt increased by **\$4,266,800** during the 2019 fiscal year. Along with retiring a significant amount of debt during the year, the Town issued the following installment debt:

**\$1,875,000**—Construction of Knightdale Station Park Phase III, August 2018, 10-year term, 3.08%

**\$91,800**—Athletic field lighting, February 2019, 4-year term, February 2019, 10-year term, 0.00%

**\$2,300,000**—Construction of Public Works Building, April 2019, 10-year term, 3.58%



### **GENERALGOVERNMENT**

General Government is the administrative function of the Town of Knightdale. These departments provide the necessary financial and human capital infrastructure to ensure Town services are carried out. Primary is the Administration Department led by the Town Manager, who is responsible for all municipal functions and ensures the Town operates in compliance with federal, state, and local regulations. General Government expenditures represented 11% of the General Fund budget in FY2019 or **\$2,119,274**, of which **\$1,253,361** was for personnel costs. The balance of **\$865,913** was spent on operations and maintenance costs.

### **STRATEGIC**PLANNING

The Town started a major initiative in 2019 to develop a strategic plan to serve as Council's overall guiding framework for activities and operations moving forward. The strategic plan will provide clarity, direction and focus, identifying organizational priorities and subsequent objectives to successfully meet these goals. The process is



Our Core Values Accountability Respect Customer Service intended to update the Town's mission and vision and to encapsulate the Town's Core Values: Accountability, Respect, and Customer Service. The Town plans to implement this strategic plan in 2020.





### **PUBLIC**SAFETY**FIRE**

The Knightdale Fire Department is responsible for protecting the lives, property, and the environment of the citizens and visitors to the Town of Knightdale. The department responds to calls of service out of two stations with 52 active members: 10 full-time and 42 limited service employees. It currently has four engines, a ladder truck, and a utility truck. For the fiscal year ending June 30, 2019, the Fire Department spent **\$1,353,685**, of which **\$1,030,841** was for personnel services and **\$322,844** for operations and maintenance. The Department is currently evaluating its capital needs to ensure sufficient services to the Town's growing needs.

### QUICKFACTS

TOTAL CALLS 1,661

AVERAGE REPSONSE TIME 5 minutes, 6 seconds

FIRE LOSS FOR THE YEAR \$628,050

VALUE OF PROPERTY SAVED \$8,453,728

PERCENTAGE OF PROPERTY LOSS 6.92%

> TOTAL TRAINING HOURS 10,004

### Low ISO Rating May Lead to Lower Premiums

The Town of Knightdale currently enjoys a Class 3 ISO rating, which is considered good and may help with lower insurance premiums. What is an ISO rating? It is a rating developed by a company called Insurance Services Office that gauges how well-equipped fire departments are at putting out fires in the community. It is a score from 1 to 10 with 1 being the best possible score and a 10 meaning a fire department did not meet the ISO's minimum requirement. Knightdale's last rating was in 2017.

Recent studies have shown that because of its growth, station locations, and fire staffing levels, the Town is facing challenges at maintaining its low rating. Significant investment in fire safety resources is anticipated in coming years to continue to meet citizen needs.



### **PUBLIC**SAFETY**POLICE**

The Police Department seeks to serve by ensuring the safety and security of all who live, work and visit the Town of Knightdale. It does this through its professional policing and community partnerships and an adherence to its Core Values known as PRIDE: Professionalism, Respect, Integrity, Dedication and Ethical Conduct. This is the largest department of the Town with two Police Stations, 35 Patrol units and a K-9 unit. In fiscal year 2019, the Town spent **\$3,784,227** for police services, of which **\$2,850,449** was for personnel services, **\$607,527** was for operations and maintenance, and **\$326,251** was for capital items like vehicles and equipment.

#### **Police Maintains Prestigious Accreditation**

Fiscal year 2019 saw the reaccreditation process begin for the Town's Police Department. Since 2013, the department has worked diligently to evaluate and revise its policies, procedures, and practices to comply with nationally-recognized professional standards from the Commission on Accreditation for Law Enforcement Agen-



cies (CALEA). Accreditation helps limit an agency's liability and risk exposure because it demonstrates that internationally-recognized standards for law enforcement have been met. It also strengthens an agency's accountability through a continuum of standards that clearly defines authority, performance, and responsibility.

### QUICKFACTS

AVERAGE REPSONSE TIME 5 minutes, 44 seconds

> PART 1 CRIMES 365

REPORTS TAKEN 1,109

ARRESTS MADE 441

INVESTIGATION COMPLIANCE 100%

INVESTIGATION CLEARANCE RATE 46%

### QUICKFACTSOFDS

RESIDENTAL DEVELOPMENT Permits Issued: 156 Value: \$33.7 million

COMMERCIAL DEVELOPMENT Permits Issued: 84 Value: \$20.4 million

> PERMIT FEE REVENUE \$247,908



### **DEVELOPMENT**SERVICES

The Development Services Department facilitates sustainable growth through regulations that promote a balance of the built and natural environments. It is the central point of contact for the Town of Knightdale for all development-related needs and oversees the entire development process from permit application submittals through the issuance of certificates of occupancy (CO). This department ensures that all development activities are conducted in accordance with the Knightdale Unified Development Ordinance (UDO) and North Carolina Building Code. Annual expenditures were **\$633,410**, split **\$524,751** for personnel and **\$108,659** for operations.



### KNIGHTDALENEXT 2035 COMPREHENSIVE PLAN

After much community engagement, the Town adopted its 2035 Comprehensive Plan in fiscal year 2019. This Plan is the official adopted statement for future development and conservation in the Town. It establishes a vision and guiding principles, analyzes existing conditions and emerging trends for future development and supporting infrastructure. It will serve as the foundation for effective public policy and for making land use decisions for the future that will provide an ongoing framework for informed and directed public investment and private development. The complete Plan can be found on the Town's website at:

#### www.KnightdaleNC.gov



## PUBLICWORKS

5,249 TOWN STREETS MAINTAINED 57 Miles

**QUICKFACTSOFPW** 

HOUSEHOLDS SERVED

SOLID WASTE MATERIAL COLLECTED 3,752 Tons

RECYCLED MATERIAL 807 Tons

The Public Works Department operates and maintains existing public infrastructure, plans and constructs capital improvements, and protects public health and safety and natural resources. In fiscal year 2019, it had **\$2,897,398** in annual operating costs. A new public works facility was a major capital project during the year. The new facility located at 1102 Great Falls Court was designed to meet the future expanding needs of the Town of Knightdale. Total budgeted project costs are **\$2,850,000** including land with **\$1,772,829** spent through the end of the fiscal year. The building was dedicated and officially occupied in October 2019.

### MERGER RESULTS IN WATER SERVICE PROVIDED BY CITY OF RALEIGH

Knightdale's Water and Sewer Utility System was transferred to the City of Raleigh in May 2006 with Raleigh assuming full responsibility for the provision of water and sewer services in Knightdale. The Town transferred ownership of all facilities, property, land, equipment, financial assets, information and data as part of this agreement.

The Town's statement of net position shows total notes receivable of \$440,632 due from the City of Raleigh related to this merger. The City pays interest on this balance based on the Town's interest rates on associated debt it still maintains related to this utility.

Town Hall continues as a collections point for water utility bills.





### PARKSRECREATION&CULTURE

The mission of the Town's Parks, Recreation and Cultural Programs Department is to enhance the quality of life for citizens of all ages by providing an experienced staff to plan, implement, and manage a wide variety of passive, active and cultural opportunities. Department expenditures for fiscal year 2019 were **\$2,552,307**. Of this amount, **\$1,252,857** was spent on capital outlay to include facility upgrades to Harper Park, where the Department relocated to from Town Hall in February 2019. Total operating costs of the Department was **\$1,299,450**, of which programming costs were offset by **\$526,464** in recreation and service fees.

#### **RECREATION**FACILITIES

Parks	5	
Total Acreage	157	
Playgrounds	4	
Ball Diamonds	9	
Soccer/Football Fields	4	
Community Centers	1	
Pool	1	
Tennis Courts	4	
Pickleball Courts	2	
Basketball Courts	2	
Greenway Miles	3.3	
Splash Pad	1	

#### **MAJOR**CAPITALINITIATIVES

**Harper Park Upgrades**—\$1.2 million for renovated office space, two resurfaced tennis courts, two new tennis courts, pickleball courts, court lighting, and a convenience building (restrooms).

**Splash Pad**—\$800 thousand for a water play feature at Knightdale Station Park offset by \$330 thousand federal CDBG funding.

**Wake Stone Athletic Park**—Council-approved project ordinance of \$3.5 million for Phase I soccer complex partially funded by \$1.0 million Wake County Hospitality Grant.

**Mingo Creek Greenway Extension**—Council-approved \$2.6 million project ordinance with \$2.1 million coming from a Capital Area Metropolitan Planning Organization (CAMPO) grant.

### TOWNOFKNIGHTDALE SERVICE DIRECTORY

### knightdalenc.gov

	Customer Service	919-217-2200	
	Development Services	919-217-2244	
	<b>Building Permits</b>		
	Code Enforcement		
	Finance	919-217-2212	
	Fire (Non-Emergency)	919-217-2271	
	Human Resources	919-217-2221	
	Parks, Recreation &		
	Cultural Programs	919-217-2232	
	Police (Non-Emergency)	919-217-2261	
	Public Information Officer	919-217-2205	
	Public Works	919-217-2250	
	Town Clerk	919-217-2225	
	Town Manager	919-217-2200	
	Solid Waste		
	Town Residents	919-217-2200	
	Non residents should call		
	Waste Industries direct	919-662-7100	



### **NC License Plate Agencies**

2431 Spring Forest Road, Unit 101 Raleigh NC 27615

> 1100 New Bern Avenue Raleigh NC 27697

520 West Gannon Avenue Zebulon NC 27597

### **USEFUL**NUMBERS

Animal Control	919-212-7387			
Dead Animal Removal (County)	919-733-4768			
Dead Animal Removal (Town)	919-217-2212			
City of Raleigh	919-996-3245			
raleighnc.gov				
GORaleigh Bus Service	919-485-RIDE			
goraleigh.org				
East Wake Television Studio	919-868-5598			
East Wake Regional Library	919-217-5300			
Knightdale Chamber				
Of Commerce	919-266-4603			
NC Dept of Transportation	877-368-4968			
<u>ncdot.gov</u>				

#### Wake County Government

#### wakegov.com

Board of Elections	919-856-6240			
Clerk of Court	919-792-4000			
Environmental Controls	919-856-7400			
Register of Deeds	919-856-5460			
Sheriff's Office	919-856-6900			
Tax Administration	919-856-5400			
taxhelp@wakegov.com				
Tax Reappraisal Questions	919-857-3800			
reappraisal@wakegov.com				

Wake County Public Schools 919-431-7400 wcpss.net

### **DMV LOCATIONS**

(Driver's License)

2431 Spring Forest Road, Unit 101 Raleigh NC 27615

> 3231 Avent Ferry Road Raleigh NC 27606

2851 Wendell Blvd Wendell NC 27591

### **VETERANS**MEMORIAL

Honoring its heroes, the Town incorporated a veterans memorial into Phase III of Knightdale Station Park. The memorial was dedicated on November 11, 2018.



**TOWNOFKNIGHTDALE** FINANCE DEPARTMENT

919.217.2200 www.knightdalenc.gov