

FY2023-24 Strategic Implementation Plan



KSP Stage and Veterans Memorial

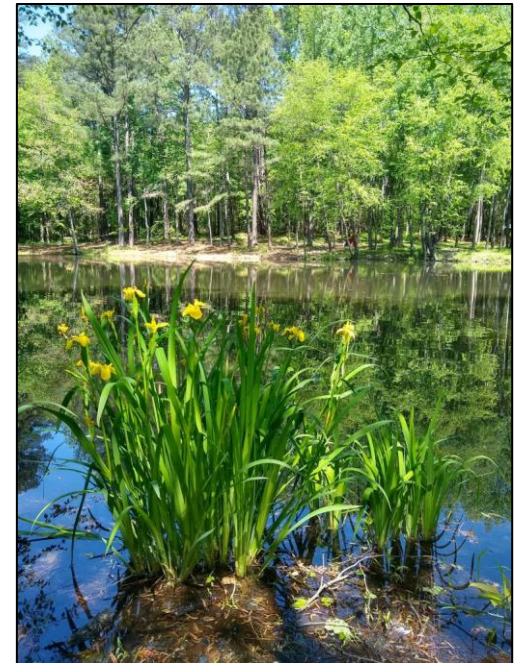


Public Works Facility

The Town Council will endeavor to successfully implement the Knightdale Strategic Plan. The Council will use the plan to guide its decision-making to ensure that their decisions are aligned with the objectives laid out in the plan. A key component of the plan is the identification and adoption of strategic priorities.

These priorities represent all projects/programs/initiatives necessary to fully realize the Focus Areas of the Knightdale Strategic Plan. The Town Manager will work, in conjunction with the Department Directors, to recommend priorities that advance the Town’s strategic vision. These departmental recommendations will be formalized in a Strategic Priority Implementation Plan to be adopted by the Council annually.

The Manager has the overall responsibility for implementing the plan and will work in conjunction with the town staff to achieve results envisioned by Council and the community. The Manager will facilitate an annual planning retreat for the Council, to ensure that the Knightdale Strategic Plan is a living document, which continually evolves to fulfill the mission and vision of the organization.



Knightdale Environmental Park



SAFE



Knightdale is a safe community, where residents feel secure throughout the Town, the crime rate is low, and public safety personnel have a positive relationship with the community.

Implementation Items	Department(s)	CIP Approval Required	Funding Committed	Target Date
Relocate Fire Station #1 to Forestville Road	Administration Fire Public Works	Yes	Yes	FY2024
Deploy New Fire Apparatus into Service <ul style="list-style-type: none"> 2 new engines 	Administration Fire	Yes	Yes	FY2024
Maintain CALEA Accreditation Status	Police	No	N/A	FY2024
Construct New Public Safety Center	Administration Police Fire Public Works Finance Development Services	Yes	Yes	FY2025
Identify Land for Mailman Road Fire Station	Administration Fire	Yes	No	FY2025
Construct Community Area Funding Grant Projects <ul style="list-style-type: none"> CAMPO Grant Design and construction for 2 Knightdale Boulevard crosswalks and sidewalk gap projects 	Development Services	Yes	Yes	FY2025
Adopt Knightdale Safety Action Plan <ul style="list-style-type: none"> USDOT Safe Streets for All Grant 	Development Services	Yes	Yes	FY2026



CONNECTED & INCLUSIVE



Knightsdale actively pursues balanced growth with exceptional design to maintain its small town feel and appearance. Through the creation of unique community spaces and a welcoming environment for entrepreneurs and small businesses, we are creating a connected and inclusive town.

Implementation Items	Department(s)	CIP Approval Required	Funding Committed	Target Date
Implement Economic Development Plan <ul style="list-style-type: none"> Create strategy to work with community partners Explore incubator space for the small business community 	Administration Development Services Community Relations	No	No	FY2024
Revise 4th of July Special Event <ul style="list-style-type: none"> Revise event to meet needs of rapidly growing community 	Administration Parks & Recreation Police Fire Public Works	No	Yes	FY2024
Develop Plan for Missing Transportation Connections <ul style="list-style-type: none"> Sidewalks - First Avenue and Old Knight Road Sidewalks - First Avenue and Smithfield Road Any applicable roadway gaps (work with Kimley Horn) 	Development Services Finance Public Works	Yes	No	FY2024
Adopt Affordable Housing Plan <ul style="list-style-type: none"> Define affordable housing, identify Knightsdale vulnerabilities, and adopt an actionable plan to ensure equitable access Explore potential partnership with Wake County to ensure affordable accessibility 	Development Services Finance	Yes	Yes	FY2024
Adopt Revised KnightsdaleNext 2035 Comprehensive Plan	Development Services	Yes	No	FY2025
Explore/Identify a Viable Workforce Housing Project	Development Services	No	N/A	FY2025

SUSTAINABLE



Knichtdale promotes the stewardship of its environment, the resiliency of its resources, and the maintenance of a financially sustainable government.

Implementation Items	Department(s)	CIP Approval Required	Funding Committed	Target Date
Expand Environmental Stewardship Commitments <ul style="list-style-type: none"> Establish benchmarks for local governments and create organizational metrics for Town Council adoption 	Administration	No	N/A	FY2024
Explore Feasibility of a Land Banking Policy	Administration	No	No	FY2024
Receive Unqualified Financial Audit Opinion for FY2023	Finance	No	Yes	FY2024
Complete Comprehensive Budget Document <ul style="list-style-type: none"> Submit for National GFOA Distinguished Budget Presentation Award 	Finance	No	Yes	FY2025



ACTIVE & HEALTHY



Knightdale brings people together and boasts happy residents by promoting and sustaining a high quality of life and providing recreation and leisure activities to meet diverse interests.

Implementation Items	Department(s)	CIP Approval Required	Funding Committed	Target Date
Construct Panther Rock Park	Administration Public Works Parks & Recreation	Yes	Yes	FY2024
Construct Mingo Creek Greenway Extension	Development Services Public Works Finance	Yes	Yes	FY2024
Development of Major Passive Park – Hodge Road at I-87 <ul style="list-style-type: none"> Develop appropriate strategy Explore ILA with Wake County 	Development Services Parks & Recreation Finance	Yes	No	FY2024
Develop a Public Art Program	Park & Recreation Development Services Community Relations	No	No	FY2024
Obtain CAPRA Accreditation	Parks & Recreation	No	No	FY2025
Design KSP Playground Replacement	Parks & Recreation Public Works	Yes	No	FY2025
Construction of East Neuse River Greenway (Langston Ridge Connector)	Development Services	Yes	No	FY2025
Construct Knightdale Community Center <ul style="list-style-type: none"> Complete Spatial Needs Study (FY2024) 	Administration Parks & Recreation Public Works	Yes	No	FY2029

ORGANIZATIONAL EXCELLENCE



Knichtdale’s government is operated efficiently and transparently by outstanding employees who focus on excellent customer service and open communication.

Implementation Items	Department(s)	CIP Approval Required	Funding Committed	Target Date
Prepare Facility Strategy to Address Town Hall Limitations	Administration	No	N/A	FY2024
Develop Strategy for 2025 Tax Revaluation <ul style="list-style-type: none"> Identify revenue projections for operational needs and strategic goals 	Administration Finance	No	N/A	FY2024
Receive National GFOA Certificate of Achievement for Excellence in Financial Reporting (ACFR Program)	Finance	No	Yes	FY2024
Complete Citizens’ Financial Report (PAFR) <ul style="list-style-type: none"> Release publication including PSA via social media outlets Submit for National GFOA Award for Outstanding Achievement in Popular Annual Financing Report 	Finance	No	Yes	FY2024
Implement Supervisory Training Program <ul style="list-style-type: none"> Internal training program for supervisor level expectations held in small class format 	Human Resources	No	Yes	FY2024
Prepare Appropriate “Shovel-Ready” Project Portfolio <ul style="list-style-type: none"> Prepare construction plans for Knichtdale Community Center and appropriate transportation projects 	Administration	Yes	No	FY2025
Renovate Town Council Chambers <ul style="list-style-type: none"> Install second floor audio visual sound booth (increase usable area) Renovate dais to accommodate joint public hearings Install contemporary technologies 	Administration Public Works	Yes	No	FY2025