

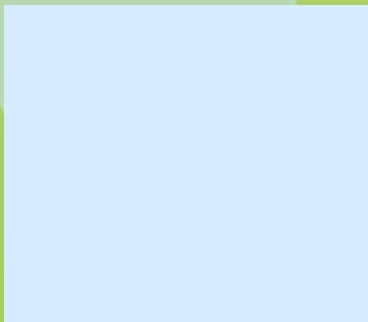


Town of Knightdale, NC



CITIZENS' FINANCIAL REPORT

FOR THE FISCAL YEAR ENDED JUNE 30, 2021



KNIGHTDALE
start something



KNIGHTDALE
start something

2021

CITIZENS' FINANCIAL REPORT CONTENTS

This report is not an audited document and does not include all details of the audit report; rather, this report is intended to increase awareness of the financial operations of Knightdale. For more in-depth financial information, the Annual Comprehensive Financial Report (ACFR) is available online at the Town's website: www.KnightdaleNC.gov.

If you have questions concerning the financial reports or would like additional information, you may call **Customer Service** at **919.217.2200**.

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TOWNCOUNCIL

The Town of Knightdale has a Council-Manager form of government. Under this system the citizens elect a mayor and five council members as the Town's governing body. The Council then appoints the Town Manager who serves at the discretion of the Council. Council members are elected to four-year terms. The Mayor, as the principal elected official of the town, provides leadership to the governing body and the community, and presides over council meetings.



Mayor Jessica Day
Term 2020-2021



Mayor Pro Tem Mark Swan
Term 2017-2021



Councilor Stephen Morgan
Term 2019-2023



Councilor Ben McDonald
Term 2019-2023

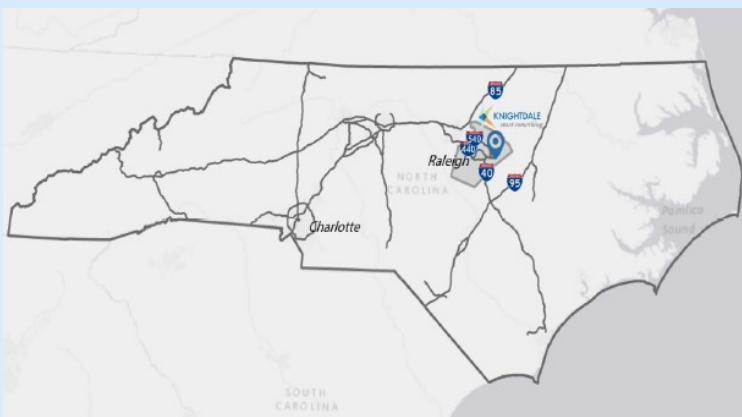


Councilor Latatious Morris
Term 2020-2021



Councilor Randy Young
Term 2017-2021

KNIGHTDALE NORTH CAROLINA



The Town of Knightdale is one of 12 municipalities in Wake County, North Carolina. It is located on the eastern side of the county and shares portions of its western boundary contiguous to the City of Raleigh, the capital and second largest city in North Carolina. Other neighboring municipalities include:

- Town of Rolesville**
- Town of Wake Forest**
- Town of Wendell**
- Town of Zebulon**

MANAGER'S MESSAGE

Dear Town of Knightdale Residents,

One of our most important responsibilities to you, as a taxpayer, is to ensure transparency and accountability in our financial operations. This report, what we call the Citizens' Financial Report, is designed to make our financials open and accessible, allowing you to understand how your tax dollars are spent to run Town services and programs.

At its core, municipal government is designed to provide the infrastructure for a sound, safe, and thriving community. Our financial stewardship requires us to invest in ways that address both the short-term needs of the community while responsibly investing in our future. We hope to make you an educated partner in our Town's investments and show the return on those investments to you, our citizens.

The information found in this report, financial and otherwise, is derived in large part from the financial statements contained in the Town's Annual Comprehensive Financial Report (ACFR) which is prepared in accordance with Generally Accepted Accounting Principles (GAAP) and is audited by an independent certified public accounting firm. The ACFR contains more detailed and extensive information, such as the audited financial statements, notes, schedules, and other relevant information. The data reflects the fiscal year ended June 30, 2021.

Thank you for your partnership. We hope this report increases your confidence in the way your Town is operated, and we invite you to continue the conversation with us and welcome your feedback.

Sincerely,



WILLIAM SUMMERS
ICMA-CM



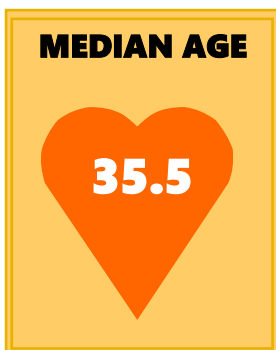
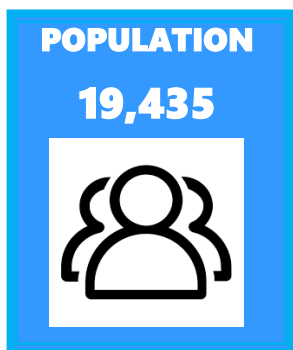


ABOUT **KNIGHTDALE**

Incorporated in 1927, the Town of Knightdale is located in Wake County, just seven miles east of Raleigh, the State Capital of North Carolina. It has a corporate limit comprised of 7.44 square miles and an extraterritorial jurisdiction of 17.75 square miles. With a population of only 243 in the 1930 Census, the Town’s major growth started in the 1990s, and today, it is recognized as one of the fastest growing municipalities in Wake County, the State’s second largest county.

Knightdale is a dynamic community full of opportunity, welcoming those who want something different. It is a place citizens can call their own, where the culture is decided by the people, and a place that encourages its citizens to make the Town what they want and gives them the freedom to be themselves.

The Town’s tag line, “Start Something,” is more than a motto. It is a mindset, not only for citizens, businesses, and community partners, but for the Town itself. A major accomplishment in fiscal year 2021 was the opening of the Town’s Wake Stone Athletic Park, whereby teams around the region, State, and further can enjoy the five soccer fields opened for play. Major Town initiatives started in 2021, which will bear fruit for many years, include work on a Comprehensive Transportation Plan and Comprehensive Parks & Recreation Master Plan. Town Council also placed an emphasis on meeting public safety needs by directing staff to pursue two new fire stations and a law enforcement center. The first phase will include breaking ground in 2022 on the fire station on Hodge Road with all three projects being completed by 2024. These are only a few exciting changes started and coming as Knightdale continues as a place to live, work and play.





GROWING ECONOMY

The Town of Knightdale's diverse economy is supported by businesses of all shapes and sizes from locally-owned shops to nationally recognized corporations. Its economy benefits from the proximity to the City of Raleigh and the Research Triangle Park, which includes Raleigh, Durham, Chapel Hill and surrounding communities. This area is considered one of the best places to live and work in the United States. Like the rest of the nation and world, Knightdale continues to be impacted by COVID-19 pandemic that surfaced in 2020. However, the community has faced the challenges head on with unemployment decreasing to 4.2% compared to 6.6% at the same point last year. As well, the median household income remained stable at \$70,363 and similar to last year's amount.

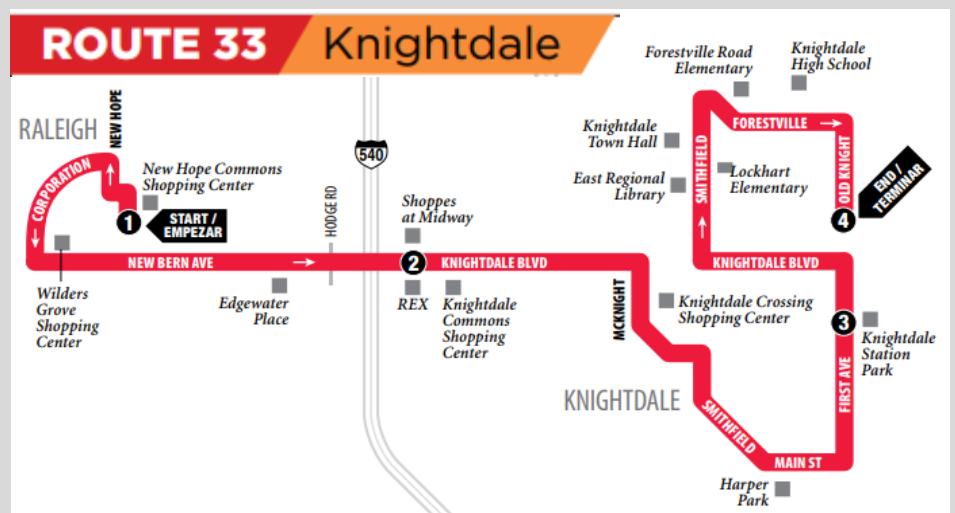
Town of Knightdale Provides Transportation Services Through GoRaleigh System

Knightdale expanded bus service and access in 2019 with the City of Raleigh GoRaleigh network. A revamped route connects Knightdale to the New Hope Commons Shopping Center that allows for transfer opportunities to multiple routes. For more information on this route and others in the surrounding area visit:

www.goraleigh.org

Email: goraleigh@raleighnc.gov

Phone: 919-485-RIDE





Top 10 Employers

Wake County Public Schools

Wal-Mart

Target

Wake Stone

Eby-Brown

Lowe's Home Improvement

Lowe's Foods

Best Buy

Town of Knightdale

Weathermaster Heating & Air



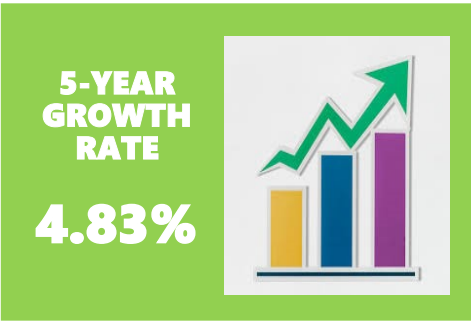
ECONOMIC SUMMARY

The Town has seen a mixed bag in its economic situation. Knightdale's economic condition continues to experience disproportional growth. Retail trade, restaurants and accommodations dominate growth, meaning workers earn less than those in the rest of the county and state. However, with focused efforts, the Town expects continued recovery from COVID-related impacts and to experience strong, sustainable growth. Robust housing growth coupled with comparatively lower prices position Knightdale's housing market as both affordable and attractive. Median home prices comparatively are lower than most communities in Wake County. The percentage of households spending more than 30% of income on housing, a measure of affordability, is lower in Knightdale than in the county, state, and nation.

EDUCATION RESOURCES

The Town is served by Wake County Public School System (WCPSS), the State's largest school system and 15th largest in the country. Knightdale is home to six WCPSS schools: four elementary schools and one each middle and high school.

Institutions of higher education within 20 miles include: Wake Tech, NC State, Shaw, William Peace, Saint Augustine's, and Meredith.



TOWN ACCOLADES

Top 100 Places to Live in America
-Money 2017

Safest Cities in North Carolina
-Safewise 2017 & 2018

10 Fastest Growing Towns in North Carolina
-US Census Bureau

Sixth Happiest City in North Carolina
-HomeSnacks 2015

GENERAL FUND

The General Fund is the Town's primary operating fund. It accounts for all financial resources of the general government, except for those required to be accounted for in a different fund. These other, smaller funds are used for specific purposes with more Information being found in the Annual Comprehensive Financial Report (ACFR) on the Town's website.



FUND BALANCE QUICK FACTS FOR FY2021

Fund Balance is the difference between assets and liabilities in a governmental fund. Generally Accepted Accounting Principles (GAAP) provide the hierarchy of constraints placed on how fund balance can be spent. Information on fund balance classifications can be found in the notes of the ACFR.

- At the end of the fiscal year, unassigned fund balance for the General Fund was **\$6,059,896**.
- Town Council policy says the Town should maintain an unassigned fund balance of 25%—four months of general fund expenditures—in cases of unforeseen needs or opportunities in addition to meeting cash flow needs of the Town. The Town has exceeded this with an unassigned fund balance of 32.6%.
- Any unassigned fund balance over 40% gets transferred to the Town's Capital Reserve Fund to offset costs of future capital projects. No funds were moved in FY2021.

What kinds of services are accounted for in the General Fund?

GENERAL GOVERNMENT

- Legislative Body
- Administration
- Finance
- Human Resources
- Information Technology

PUBLIC SAFETY

- Police
- Fire

TRANSPORTATION

- Streets
- Public Buildings
- Grounds
- Public Works

ENVIRONMENTAL PROTECTION

- Sanitation

ECONOMIC & PHYSICAL DEV

- Development Services
- Code Enforcement

CULTURAL & RECREATION

- Parks
- Recreation
- Cultural/Education Events

DEBT SERVICE

- Principal
- Interest



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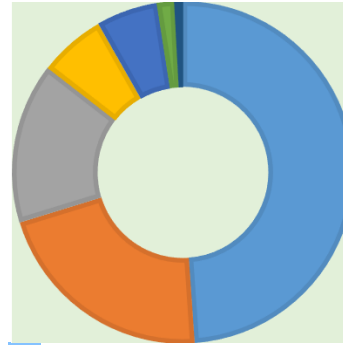
Full-Time
Town Employees

WHERE DOES THE FUNDING COME FROM?

REVENUES

\$20,950,611

Property taxes are the single largest source of revenue for the Town of Knightdale consistent with all other municipalities and counties in North Carolina. The Town also shares in a portion of sales taxes collected and remitted to the NC Department of Revenue by retailers and others. While the State retains the majority of collected sales taxes, portions are allocated back to local governments according to state statutes. To mitigate the overall impact on citizens, where possible the Town charges specific end users for the costs of services. These amounts are reflected in the Sales & Services and Permits & Fees categories. Recreational programming, trash pickup, and building permit fees are examples of these types of revenues.



GENERAL FUND REVENUES

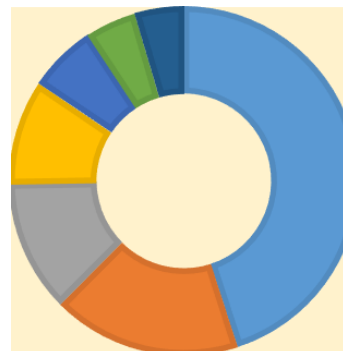
Property Taxes	\$10,244,885	49%
Sales Taxes	\$4,475,665	21%
Grants/Aid	\$3,186,880	15%
Other Taxes	\$1,317,742	6%
Sales & Services	\$1,210,235	6%
Permits & Fees	\$351,581	2%
Other	\$163,623	1%

WHERE DOES THE MONEY GO?

EXPENDITURES

\$17,812,349

While expenditures can be broken out by function as seen on the right, amounts can also be viewed by type. Of the total General Fund amount expended in fiscal year 2021, **\$9,874,723** or 55% of the total was spent on personnel services. This includes salary and benefits for full-time employees and limited service staff. Operating costs totaling **\$4,873,487** or 27% was the next largest amount. These costs include utilities, fuel, general maintenance, and any other expense necessary for providing routine services to residents. The Town spent **\$1,336,621** or 8% of total on capital items, which includes vehicles and large equipment. Debt service accounts for 10% or **\$1,727,518** of the remaining amount.



GENERAL FUND EXPENDITURES

Public Safety	\$8,018,282	45%
General Government	\$3,112,361	17%
Transportation	\$2,181,537	12%
Debt Service	\$1,727,518	10%
Environmental Protection	\$1,124,831	6%
Cultural & Recreation	\$842,239	5%
Econ & Phys Development	\$805,581	5%



Top 10 Taxpayers

Knightdale Multifamily Ownership LLC

Greystone WW Co LLC

East Raleigh Multifamily DST

BRC Knightdale LLC

Triangle Palisades at Legacy Oaks

Cottages at Knightdale Station

BBK Midway Plantation LLC

Laurens Way Co LP

Adventura Place LLC

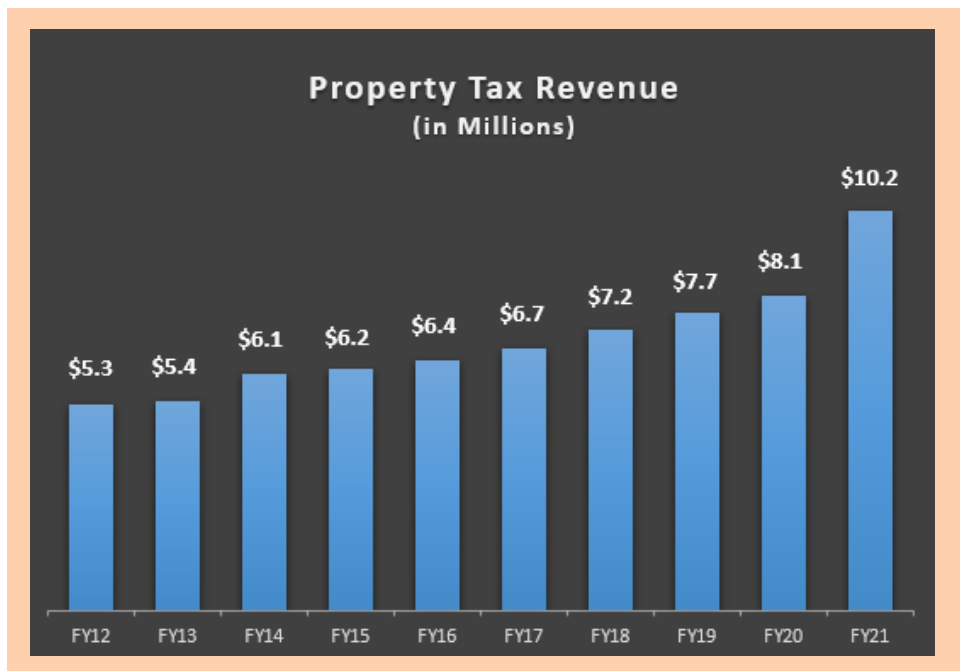
BBK Midtown Commons LLC



PROPERTY TAXES

For the Town to provide the many types of services for citizens, it needs to generate revenue. The main source of revenue is Ad Valorem (property) tax. Property taxes make up **49%** of the General Fund revenues of the Town and are assessed and collected for things such as real estate, business and personal property, and motor vehicles. To equitably tax citizens, the Town relies on the Wake County Tax Department to review ownership and condition of taxable property as of January 1st of each year. A tax rate is set per \$100 assessed value. The total assessed value of property for Knightdale in 2021 was **\$2,429,097,619**. The Town’s **property tax collection rate** was **99.64%** for 2021.

TAX RATE	TOWN	COUNTY
2021	0.42	0.6000
2020	0.43	0.7207
2019	0.43	0.6544
2018	0.43	0.6150
2017	0.43	0.6005
2016	0.43	0.6145
2015	0.43	0.5780
2014	0.43	0.5340
2013	0.41	0.5340
2012	0.41	0.5340



GOVERNMENT-WIDE STATEMENTS

The government-wide financial statements look at the Town of Knightdale as a single, integrated unit and use the full-accrual basis of accounting. These statements are designed to provide readers with a broad overview of the Town's finances in a manner similar to a private sector business (balance sheet and income statement). They provide short and long-term information about the Town's financial status as a whole and can be found on Exhibits 1 and 2 of the ACFR. Information presented includes only governmental activities. The Town has some business-type activities, but these relate to a water-sewer merger with the City of Raleigh and are fully reimbursable by Raleigh.

STATEMENT OF NET POSITION

	FY2021	FY2020	DIFFERENCE
Total Assets & Deferred Outflows	\$133,962,029	\$119,077,808	\$14,884,221
Total Liabilities & Deferred Inflows	29,041,933	25,868,606	3,173,327
Total Net Position	\$104,920,096	\$93,209,202	11,710,894

Balance Sheet

This information provides a snapshot of what the Town owns (its assets) and owes (its liabilities). Net Position represents the Town's investment in the assets it uses in providing services to its citizens.

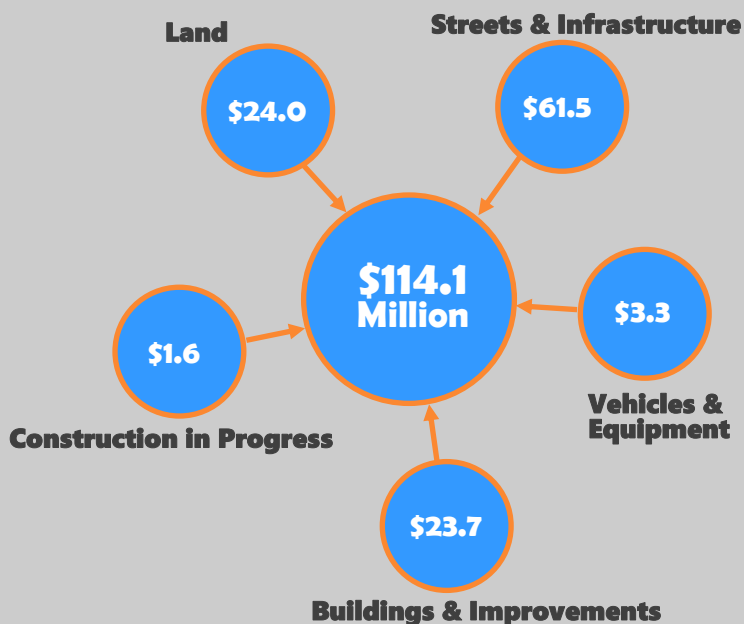
STATEMENT OF ACTIVITIES

	FY2021	FY2020	DIFFERENCE
Revenues	\$32,635,449	\$24,054,449	\$8,581,000
Expenses	20,924,555	17,457,908	3,466,647
Change in Net Position	\$11,710,894	\$6,596,541	\$5,114,353

Income Statement

This report provides a summary of amounts received (revenues) and amounts spent (expenses). The difference between revenues and expenses shows in the Town's net position. A positive change indicates the Town had enough revenues to cover its obligations and has the ability to save for the future.

CAPITAL ASSETS—NET OF DEPRECIATION (in millions)



Over time increases and decreases in net position may serve as a useful indicator of whether the financial position is improving or weakening. For the fiscal year ended June 30, 2021, the net position increased **\$11,710,894**.

Over 97% of the Town's net position is capital infrastructure representing land, streets, buildings, vehicles and other major equipment that the Town uses to provide services to its citizen.





OUTSTANDING DEBT

The Town of Knightdale sometimes issues debt to fund its general governmental and business-type capital needs. The total outstanding debt as of June 30, 2021 totals **\$11,808,429**. This is a **decrease of \$520,440** or 4.4% from the prior year. The Town has a policy which provides guidance and direction when considering the impact of debt and actively monitors and manages its debt capacity and affordability. The Town is operating within the parameters of this policy. The total amount spent—principal and interest—on debt service in FY2021 was **\$1,727,518**. This is an **increase of \$208,995** or 13.8% from the prior year.

BREAKDOWN OF DEBT

General Obligation Bonds
\$1,796,000

Installment Purchase
Agreements
\$10,012,429

General Obligation Bonds are backed by the full faith, credit and taxing power of Knightdale. The collateral for installment purchase agreements are the assets purchased or constructed.

CAPITAL PLANNING

With the tremendous growth the Town and region is experiencing, the strain of building, maintaining and replacing infrastructure and major equipment is challenging. The Town uses a Capital Improvement Plan (CIP) to manage capital expenditures to help:

- Eliminate hazards and risks to public health and safety
- Promote Council’s strategic initiatives
- Improve service effectiveness and efficiency
- Maintain financial stability

The CIP is a dynamic tool that looks at least five years out and is continually evaluated and adjusted according to Town goals and financial considerations. Debt financing is one of several sources used to fund the various capital needs. More information on the Town’s capital planning can be found at www.KnightdaleNC.gov.



GENERAL GOVERNMENT

General Government is the administrative function of the Town of Knightdale. These departments provide the necessary financial and human capital infrastructure to ensure Town services are carried out. Primary is the Administration Department led by the Town Manager, who is responsible for all municipal functions and ensures the Town operates in compliance with federal, state, and local regulations. General Government expenditures represented 17% of the General Fund budget in FY2021 or **\$3,112,361**, of which **\$1,616,769** was for personnel costs, **\$424,913** spent on capital, and the balance of **\$1,070,679** used for operations and maintenance costs.

STRATEGIC PLANNING

Adopted in fiscal year 2020, the Town’s **Strategic Plan** incorporates robust input from all of its stakeholders and was developed as a proactive strategy to augment its citizens’ future quality of life. The plan’s purpose is to communicate clearly the message of **“who we are and what we want our Town to be in the future.”** It is built around five essential priority areas. More information on this and the Annual Implementation Plan and Annual Performance Management Report can be found at www.KnightdaleNC.gov.

Safe	Connected & Inclusive	Sustainable	Active & Healthy	Organizational Excellence



PUBLIC SAFETY FIRE

The Knightdale Fire Department is responsible for protecting the lives, property, and the environment of the citizens and visitors to the Town of Knightdale. The department responds to calls of service out of three stations with 44 full-time positions and 33 limited service employees. For the fiscal year 2021, the Fire Department spent **\$4,078,720** of which **\$3,428,851** was for personnel services, **\$71,310** for capital items and **\$578,559** for operations and maintenance. Fire services extend outside of Town limits; and therefore, the Town participates in the County’s Fire Cost-Share program. In fiscal year 2021, the Town **received funding of \$2,054,736** from the County.

QUICK FACTS

TOTAL CALLS
3,189

AVERAGE RESPONSE TIME
4 minutes, 49 seconds

FIRE LOSS FOR THE YEAR
\$322,802

VALUE OF PROPERTY SAVED
\$5,629,123

PERCENTAGE OF PROPERTY LOSS
5.7%

TOTAL TRAINING HOURS
12,580

New Company Added to Meet Expanded Needs

The Fire Department is currently evaluating its capital needs to ensure sufficient services to the Town’s growing needs with immediate plans of adding a new station on the Hodge Road corridor and the future relocation of station two from Steeple Square Court to Forestville Road. In anticipation of this expansion, the Department added a new company to fully staff a new ladder truck received in 2021.





PUBLIC SAFETY POLICE

The Police Department seeks to serve by ensuring the safety and security of all who live, work and visit the Town of Knightdale. It does this through its professional policing and community partnerships and an adherence to its Core Values known as PRIDE: Professionalism, Respect, Integrity, Dedication and Ethical Conduct. The KPD is comprised of three separate divisions made up of 40 sworn and non-sworn personnel. In fiscal year 2021, the Town spent **\$3,939,562** for police services, of which **\$3,050,206** was for personnel services, **\$550,918** was for operations and maintenance, and **\$338,438** was for capital items like vehicles and equipment.

KPD Forges Strong Community Partnerships



A focus of the Knightdale Police Department is incorporating professional policing practices and forging strong community partnerships. In these times, the value of such proves priceless. While KPD works collaboratively with its

elected officials and community partners to facilitate productive dialogue about the nature of community policing, it also goes a step further through a multitude of outreach programs. These include work with the Special Olympics, hosting of camps and citizen police academies, and its annual Christmas Shop with a Cop program. These are only examples, and many of these programs are self-sufficient and supported through generous contributions from the community.

QUICK FACTS

AVERAGE RESPONSE TIME
5 minutes, 52 seconds

PART 1 CRIMES
413

REPORTS TAKEN
1,261

ARRESTS MADE
593

INVESTIGATION COMPLIANCE
97%

INVESTIGATION CLEARANCE RATE
49%

QUICKFACTS

RESIDENTIAL DEVELOPMENT

Permits Issued: 106
Value: \$19.7 million

COMMERCIAL DEVELOPMENT

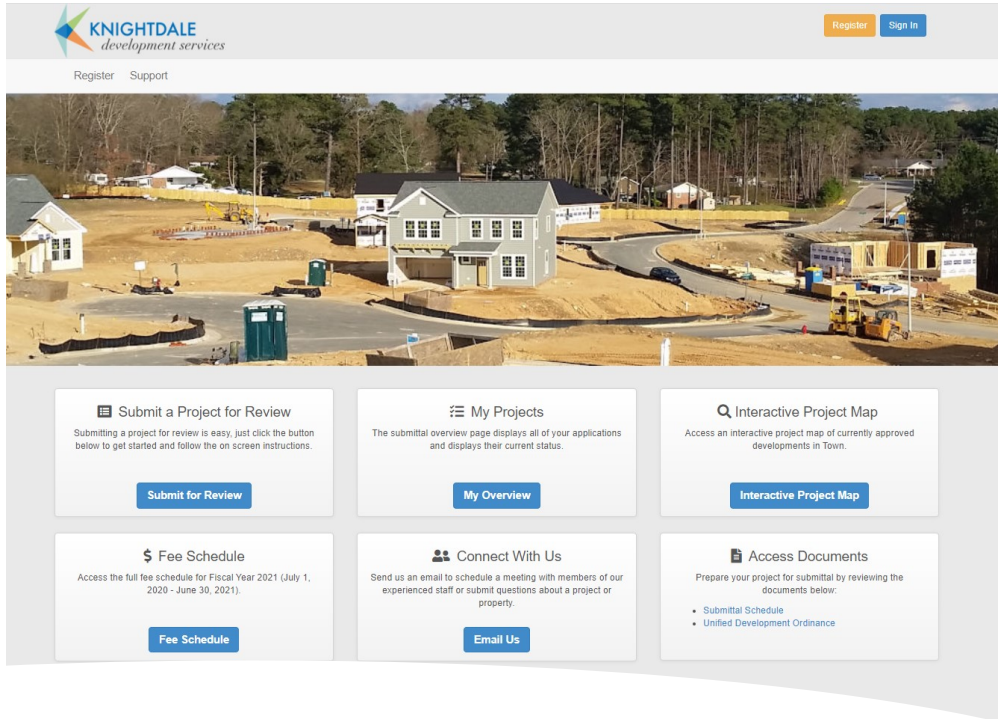
Permits Issued: 81
Value: \$17.3 million

PERMIT FEE REVENUE

\$319,545

NUMBER OF BUSINESSES

623



DEVELOPMENT SERVICES

The Development Services Department facilitates sustainable growth through regulations that promote a balance of the built and natural environments. It is the central point of contact for the Town for all development-related needs and oversees the entire development process from permit application submittals through the issuance of certificates of occupancy (CO). This department ensures that all development activities are conducted in accordance with the Knightdale Unified Development Ordinance (UDO) and North Carolina Building Code. Annual expenditures were **\$805,581**, split **\$548,467** for personnel, **\$124,054** for operations, and **\$133,060** for capital outlay.

Comprehensive Transportation Plan to be Updated

The Town kicked off the Comprehensive Transportation Plan (CTP) update in October 2021. The CTP will develop a recommended transportation network that includes roadways, transit, greenways, bicycle facilities and pedestrian

facilities. The CTP will also help prioritize transportation investments for the next 30 years. Updating the CTP will be an opportunity to integrate recently completed regional transportation plans into the CTP, as well as an opportunity to take a fresh look at the current transportation plan given the significant population growth in the area.



SHIFT KNIGHTDALE KNIGHTDALE'S COMPREHENSIVE TRANSPORTATION PLAN

The Town of Knightdale wants your input on roadway, bicycle, pedestrian and transit needs for the next 30 years!
www.shiftknightdale.com

SURVEY

The planning process will include substantial outreach to the public, staff, elected officials and external stakeholders throughout the year long planning process. For more information, please visit www.shiftknightdale.com.



QUICKFACTS

HOUSEHOLDS SERVED

6,036

TOWN STREETS
MAINTAINED

61.2 Miles

SOLID WASTE MATERIAL
COLLECTED

5,399 Tons

RECYCLED MATERIAL

1,261 Tons

PUBLICWORKS

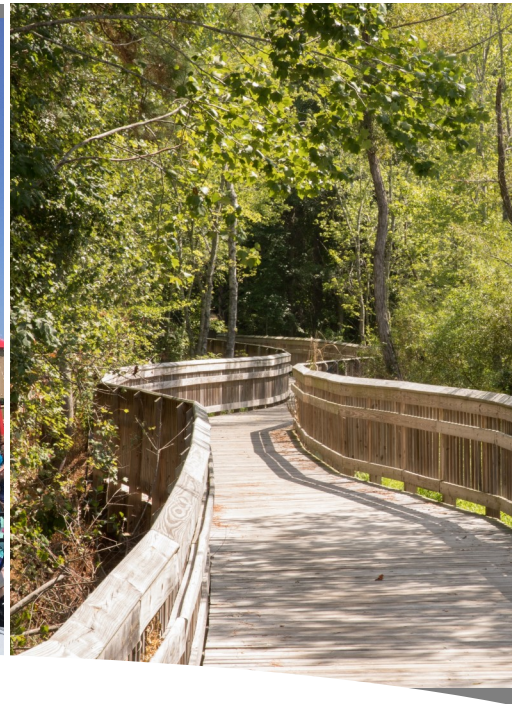
The Public Works Department maintains existing public infrastructure, plans and constructs capital improvements, and protects public health and safety and natural resources. In fiscal year 2021, it had **\$2,181,537** in annual operating costs. Of this amount, **\$915,733** was spent on general operations, **\$702,234** was used for the upkeep of grounds and buildings, and **\$563,570** was spent on streets and sidewalks. Like all NC municipalities, the Town receives funds from the State primarily for street resurfacing, but it can also be used for construction and maintenance of roads, bridges, sidewalks, and greenways. The Town had available **\$884,998** at FY21 yearend.

Town Tackles Storm Water Needs

To ensure fresh water for the community, the Town of Knightdale is designated as a National Pollutant Discharge Elimination System Phase II Storm Water Community and is regulated by both Federal and State governments. The Town manages operation and capital expenditures in a separate self-sufficient storm water fund mostly supported by a user fee set by Town Council. In fiscal year 2021, the Town had **\$927,049** in revenue with expenditures of **\$1,035,719**. Reserves for this fund at yearend were **\$883,311**.

The Town is working on a sustainability project whereby storm water needs are being addressed in both the short and long terms. This includes a 10-year capital improvement plan with funding through increased user fees and grant revenues. Current capital improvements are being addressed at Harper Park and a drainage rehabilitation project on Forest Drive.





PARKS RECREATION & CULTURE

The mission of the Town’s Parks, Recreation and Cultural Programs Department is to enhance the quality of life for citizens of all ages by providing an experienced staff to plan, implement, and manage a wide variety of passive, active and cultural opportunities. Department expenditures for fiscal year 2021 were **\$842,239**, with **\$499,926** spent on personnel costs, **\$296,899** used for operations and **\$45,414** spent on capital-related items. Programming cost were offset by **\$139,571** in recreation and service fees. This department was severely impacted by COVID-19 with salary and operating expenditures being nearly 40% less than those before the pandemic in fiscal year 2019.

RECREATION FACILITIES

Parks	6
<i>Total Acreage</i>	<i>241</i>
Playgrounds	3
Ball Diamonds	7
Soccer/Football Fields	9
Community Centers	1
Pool	1
Tennis Courts	4
Pickleball Courts	2
Basketball Courts	2
Greenway Miles	3.3
Splash Pad	1

MAJOR CAPITAL INITIATIVES

Wake Stone Athletic Park—Council-approved project ordinance of \$4.5 million for Phase I soccer complex partially funded by \$1.0 million Wake County Hospitality Grant. The project, which includes five soccer fields, was completed in the summer of 2021.

Harper Park Additional Amenities—\$580 thousand for an inclusive playground and two additional pickleball courts with lighting. These projects are estimated to be complete by the summer of 2022.

Mingo Creek Greenway Extension—Council-approved \$2.6 million project ordinance with \$2.1 million coming from a Capital Area Metropolitan Planning Organization (CAMPO) grant. The project has an estimated completion date of 2023.



Government Finance Officers Association

**Award for
Outstanding
Achievement in
Popular Annual
Financial Reporting**

Presented to

**Town of Knightdale
North Carolina**

For its Annual Financial Report
for the Fiscal Year Ended

June 30, 2020

Christopher P. Morrell
Executive Director/CEO

AWARD

GOVERNMENT FINANCE OFFICERS ASSOCIATION

The Government Finance Officers Association (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting (PAFR) to Knightdale for its Citizens' Report for the fiscal year ended June 30, 2020. This award is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports. The award is given to those organizations whose content conforms to program standards for creativity, presentation, understandability, and reader appeal. It is only valid for one year. We believe this year's report continues to conform to the PAFR standards.

INFORMATION & AWARDS

USEFUL NUMBERS

Animal Control	919-212-7387
Dead Animal Removal (County)	919-733-4768
Dead Animal Removal (Town)	919-217-2212
City of Raleigh	919-996-3245
raleighnc.gov	
GORaleigh Bus Service	919-485-RIDE
goraleigh.org	
East Wake Television Studio	919-868-5598
East Wake Regional Library	919-217-5300
NC Dept of Transportation	877-368-4968
ncdot.gov	
Wake County Government	
wakegov.com	
Board of Elections	919-856-6240
Clerk of Court	919-792-4000
Environmental Controls	919-856-7400
Register of Deeds	919-856-5460
Sheriff's Office	919-856-6900
Tax Administration	919-856-5400
taxhelp@wakegov.com	
Wake County Public Schools	919-431-7400
wcpss.net	

TOWN OF KNIGHTDALE SERVICE DIRECTORY

Customer Service	919-217-2200
Trash/Recycling	919-217-2250
Development Services	919-217-2244
Building Permits	
Code Enforcement	
Finance	919-217-2212
Fire (Non-Emergency)	919-217-2270
Human Resources	919-217-2221
Parks, Recreation & Cultural Programs	919-217-2232
Police (Non-Emergency)	919-217-2261
Public Information Officer	919-217-2205
Public Works	919-217-2250
Town Clerk	919-217-2225
Town Manager	919-217-2200
Solid Waste - GFL (Also known as Waste Industries)	
Town Residents	919-217-2250
Non residents should call GFL direct	919-662-7100



IN MEMORIAM

OFFICER RYAN HAYWORTH

BADGE 1355

EOW - 10/17/2021

KNIGHTDALE POLICE 1350 PATROL SQUAD



TOWN OF KNIGHTDALE
FINANCE DEPARTMENT

919.217.2200

www.knightdalenc.gov