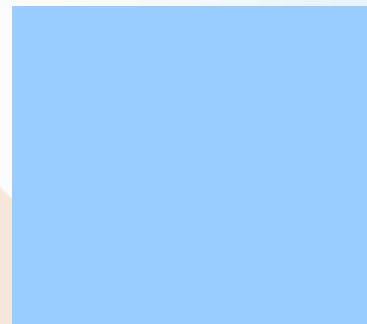
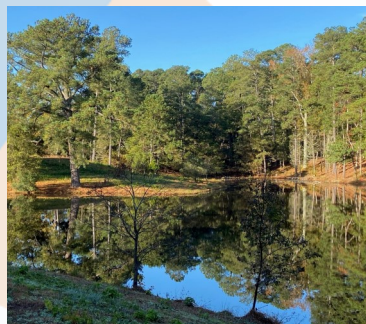
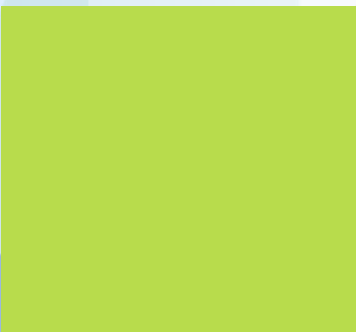




Town of Knightdale, NC

# CITIZENS' FINANCIAL REPORT

FOR THE FISCAL YEAR ENDING JUNE 30, 2020





**KNIGHTDALE**  
*start something*

**2020**

## **CITIZENS' FINANCIAL REPORT CONTENTS**

This report is not an audited document and does not include all details of the audit report; rather, this report is intended to increase awareness of the financial operations of Knightdale. For more in-depth financial information, the Comprehensive Annual Financial Report (CAFR) is available online at the Town's website: [www.KnightdaleNC.gov](http://www.KnightdaleNC.gov)

If you have questions concerning the financial reports or would like additional information, you may call **Customer Service** at **919.217.2200**.

- 3** Town Council
- 4** Manager's Message
- 5** About Knightdale
- 6** Growing Economy
- 7** Economic Summary
- 8** General Fund
- 9** Revenues & Expenditures
- 10** Property Tax
- 11** Gov-Wide Statements
- 12** Outstanding Debt
- 13** General Government
- 14** Public Safety
- 16** Development Services
- 17** Public Works
- 18** Parks & Recreation
- 19** Information & Awards
- 20** COVID-19 Response

# TOWN COUNCIL

The Town of Knightdale has a Council-Manager form of government. Under this system the citizens elect a mayor and five council members as the Town's governing body. The Council then appoints the Town Manager who serves at the discretion of the Council. Council members are elected to four-year terms. The Mayor, as the principal elected official of the town, provides leadership to the governing body and the community, and presides over council meetings.



**Mayor James Roberson**  
Term 2019-2023



**Mayor Pro Tem Jessica Day**  
Term 2017-2021



**Councilor Stephen Morgan**  
Term 2019-2023



**Councilor Ben McDonald**  
Term 2019-2023

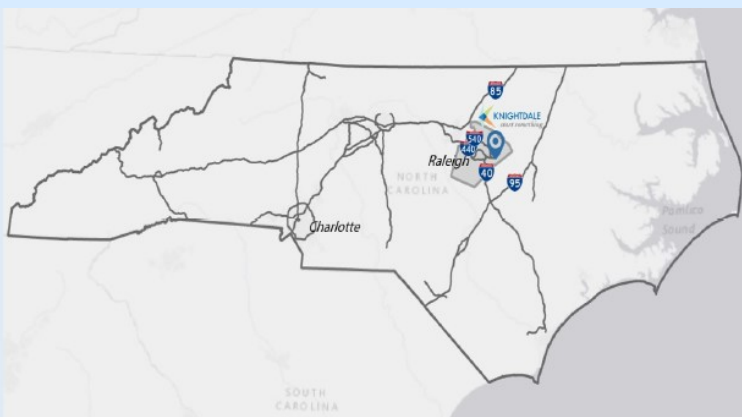


**Councilor Mark Swan**  
Term 2017-2021



**Councilor Randy Young**  
Term 2017-2021

## KNIGHTDALE NORTH CAROLINA



The Town of Knightdale is one of 12 municipalities in Wake County, North Carolina. It is located on the eastern side of the county and shares portions of its western boundary contiguous to the City of Raleigh, the capital and second largest city in North Carolina. Other neighboring municipalities include:

- Town of Rolesville**
- Town of Wake Forest**
- Town of Wendell**
- Town of Zebulon**

# MANAGER'S MESSAGE

Dear Town of Knightdale Residents,

One of our most important responsibilities to you, as a taxpayer, is to ensure transparency and accountability in our financial operations. This report, what we call the Citizens' Financial Report, is designed to make our financials open and accessible, allowing you to understand how your tax dollars are spent to run Town services and programs.

At its core, municipal government is designed to provide the infrastructure for a sound, safe, and thriving community. Our financial stewardship requires us to invest in ways that address both the short-term needs of the community while responsibly investing in our future. We hope to make you an educated partner in our Town's investments and show the return on those investments to you, our citizens.

Our Community saw the start of fiscal year 2020 (beginning July 1, 2019) vibrant and full of hope, illustrated by the opening of our Splash Pad at Knightdale Station Park. We were excited about the things to come. That changed, however, in February of 2020, with the onslaught of the COVID-19 pandemic. Our lives were changed as were the Town's operations. Like you, the Town persevered. We adapted to the ever-changing situation yet continued to meet the needs of our citizenry. This report highlights our commitment to continually providing outstanding services that ensure the sustainability and prosperity of our community.

The information found in this report, financial and otherwise, is derived in large part from the financial statements contained in the Town's Comprehensive Annual Financial Report (CAFR) which is prepared in accordance with Generally Accepted Accounting Principles (GAAP) and is audited by an independent certified public accounting firm. The CAFR contains more detailed and extensive information, such as the audited financial statements, notes, schedules, and other relevant information. The data reflects the fiscal year ending June 30, 2020.

Thank you for your partnership. We hope this report increases your confidence in the way your Town is operated, and we invite you to continue the conversation with us and welcome your feedback.

Sincerely,



**WILLIAM SUMMERS**





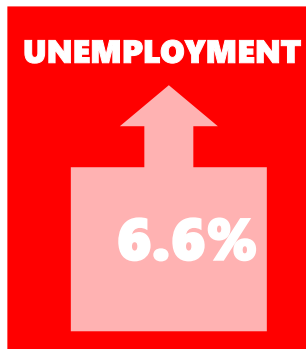
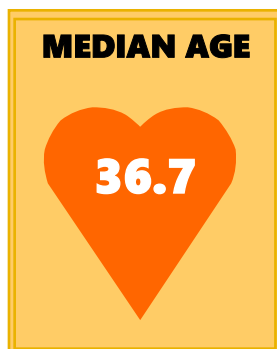
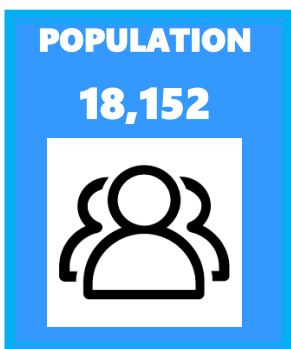
# ABOUT **KNIGHTDALE**

*The Town celebrates the opening of its new Splash Pad in August 2019 to only keep it closed through the Summer of 2020 due to COVID-19.*

Incorporated in 1927, the Town of Knightdale is located in Wake County, just seven miles east of Raleigh, the State Capital of North Carolina. It has a corporate limit comprised of 7.44 square miles and an extraterritorial jurisdiction of 17.75 square miles. With a population of only 243 in the 1930 Census, the Town's major growth started in the 1990s, and today, it is recognized as the fastest growing municipality in Wake County, the State's second largest county.

Knightdale is a dynamic, fast-growing community full of opportunity, welcoming those who want something different. It is a place citizens can call their own, where the culture is decided by the people, and a place that encourages its citizens to make the Town what they want and gives them the freedom to be themselves.

Town staff, the Mayor, and Town Council remain cautiously optimistic about the economic stability and viability of the community during the COVID-19 pandemic. Like other communities, the Town took precautionary measures to ensure the safety of its citizens. While essential workers, such as police, fire, and public works personnel, retained normal work routines, Town Hall closed and most non-essential Town staff worked remotely. Parks and other public facilities closed during the second half of the year with most cultural and recreational programming being suspended. The Town looks forward to returning to normalcy where citizens are unrestrained as they live, work, and play.





# GROWING ECONOMY

The Town of Knightdale’s diverse economy is supported by businesses of all shapes and sizes from locally-owned shops to nationally recognized corporations. Its economy benefits from the proximity to the City of Raleigh and the Research Triangle Park, which includes Raleigh, Durham, Chapel Hill and surrounding communities. This area is considered one of the best places to live and work in the United States. Like the rest of the nation and world, Knightdale has been impacted by the COVID-19 pandemic that surfaced during later winter and early spring of 2020. Unemployment increased to 6.6% compared to 3.9% at the same point last year. Still, this was lower than the statewide rate of 7.7%. The median household slipped slightly to \$70,376 compared to \$70,540 previously.

## Town of Knightdale Expands Raleigh Transportation Services With New Bus Route

Knightdale has worked with GoRaleigh to expand bus service to residents of the Town. A revamped route now connects Knightdale to the New Hope Commons Shopping Center that allows for transfer opportunities to multiple routes. For more information on this route and others in the surrounding area visit:

[www.goraleigh.org](http://www.goraleigh.org)

Email: [goraleigh@raleighnc.gov](mailto:goraleigh@raleighnc.gov)

Phone: 919-485-RIDE





- Top 10 Employers**
- Wake County Public Schools*
  - Schneider Electric*
  - Wal-Mart*
  - Target*
  - Wake Stone*
  - Lowe's Home Improvement*
  - Lowe's Foods*
  - Best Buy*
  - Wellington Nursing Center*
  - Home Depot*



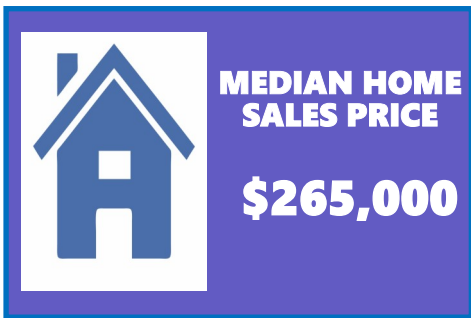
# ECONOMIC SUMMARY

The Town has seen a mixed bag in its economic situation. Knightdale's economic condition continues to experience disproportional growth. Retail trade, restaurants and accommodations dominate growth, meaning workers earn less than those in the rest of the county and state. However, with focused efforts, the Town expects to recover from COVID-related impacts and experience strong, sustainable growth. Robust housing growth coupled with relatively low prices position Knightdale's housing market as both affordable and attractive. Median home prices comparatively are lower than most communities in Wake County. The percentage of households spending more than 30% of income on housing, a measure of affordability, is lower in Knightdale than in the county, state, and nation.

**EDUCATION RESOURCES**

The Town is served by Wake County Public School System (WCPSS), the State's largest school system and 15th largest in the country. Knightdale is home to six WCPSS schools: four elementary schools and one each middle and high school.

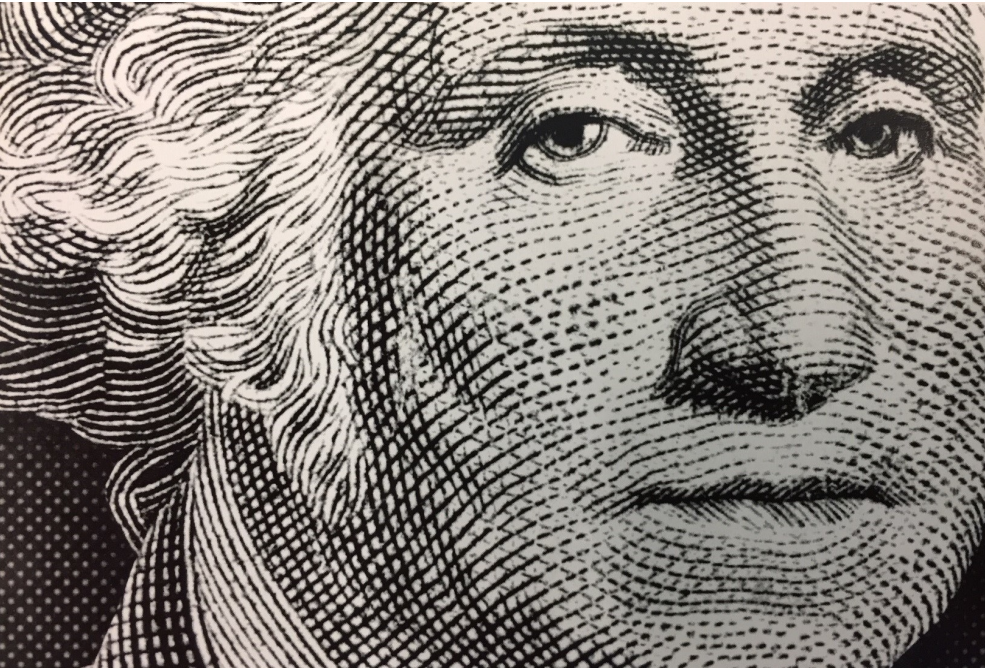
Institutions of higher education within 20 miles include: Wake Tech, NC State, Shaw, William Peace, Saint Augustine's, and Meredith.



- TOWN ACCOLADES**
- Top 100 Places to Live in America*  
-Money 2017
  - Safest Cities in North Carolina*  
-Safewise 2017 & 2018
  - 10 Fastest Growing Towns in North Carolina*  
-US Census Bureau
  - Sixth Happiest City in North Carolina*  
-HomeSnacks 2015

# GENERAL FUND

The General Fund is the Town's primary operating fund. It accounts for all financial resources of the general government, except for those required to be accounted for in a different fund. These other, smaller funds are used for specific purposes with more Information being found in the Comprehensive Annual Financial Report (CAFR) on the Town's website.



## FUND BALANCE QUICK FACTS FOR FY2020

Fund Balance is the difference between assets and liabilities in a governmental fund. Generally Accepted Accounting Principles (GAAP) provide the hierarchy of constraints placed on how fund balance can be spent. Information on fund balance classifications can be found in the notes of the CAFR.

- At the end of the fiscal year, unassigned fund balance for the General Fund was **\$4,733,905**.
- Town Council policy says the Town should maintain an unassigned fund balance of 25%—four months of general fund expenditures—in cases of unforeseen needs or opportunities in addition to meeting cash flow needs of the Town. The Town has exceeded this with an unassigned fund balance of 30%.
- Any unassigned fund balance over 40% gets transferred to the Town's Capital Reserve Fund to offset costs of future capital projects. No funds were moved in FY2020.

## What kinds of services are accounted for in the General Fund?

### GENERAL GOVERNMENT

- Legislative Body
- Administration
- Finance
- Human Resources
- Information Technology

### PUBLIC SAFETY

- Police
- Fire

### TRANSPORTATION

- Streets
- Public Buildings
- Grounds
- Public Works

### ENVIRONMENTAL PROTECTION

- Sanitation

### ECONOMIC & PHYSICAL DEV

- Development Services
- Code Enforcement

### CULTURAL & RECREATION

- Parks
- Recreation
- Cultural/Education Events

### DEBT SERVICE

- Principal
- Interest



**89**

**Full-Time  
Town Employees**

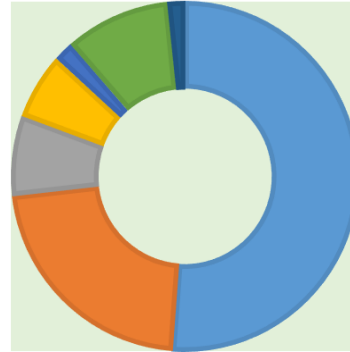


**WHERE DOES THE FUNDING COME FROM?**

# REVENUES

**\$15,098,605**

Property taxes are the single largest source of revenue for the Town of Knightdale consistent with all other municipalities and counties in North Carolina. The Town also shares in a portion of sales taxes collected and remitted to the NC Department of Revenue by retailers and others. While the State retains the majority of collected sales taxes, portions are allocated back to local governments according to state statutes. To mitigate the overall impact on citizens, where possible the Town charges specific end users for the costs of services. These amounts are reflected in the Sales & Services and Permits & Fees categories. Recreational programming, trash pickup, and building permit fees are examples of these types of revenues.



**GENERAL FUND REVENUES**

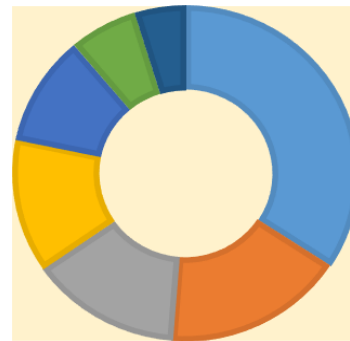
Property Taxes	\$8,096,412	54%
Sales Taxes	\$3,504,390	23%
Sales & Services	\$1,198,942	8%
Other Taxes	\$1,105,141	7%
Grants/Aid	\$663,959	4%
Permits & Fees	\$272,623	2%
Other	\$257,138	2%

**WHERE DOES THE MONEY GO?**

# EXPENDITURES

**\$15,352,653**

While expenditures can be broken out by function as seen on the right, amounts can also be viewed by type. Of the total General Fund amount expended in fiscal year 2020, **\$7,530,575** or 49% of the total was spent on personnel services. This includes salary and benefits for full-time employees and limited service staff. Operating costs totaling **\$4,814,127** or 31% was the next largest amount. These costs include utilities, fuel, general maintenance, and any other expense necessary for providing routine services to residents. The Town spent **\$1,489,428** or 10% of total on capital items, which includes vehicles and large equipment. Debt service accounts for 10% or **\$1,518,523** of the remaining amount.



**GENERAL FUND EXPENDITURES**

Public Safety	\$5,538,637	36%
General Government	\$2,866,030	19%
Transportation	\$2,343,580	15%
Debt Service	\$1,518,523	10%
Cultural & Recreation	\$1,265,542	8%
Environmental Protection	\$1,090,243	7%
Econ & Phys Development	\$730,098	5%



**Top 10 Taxpayers**

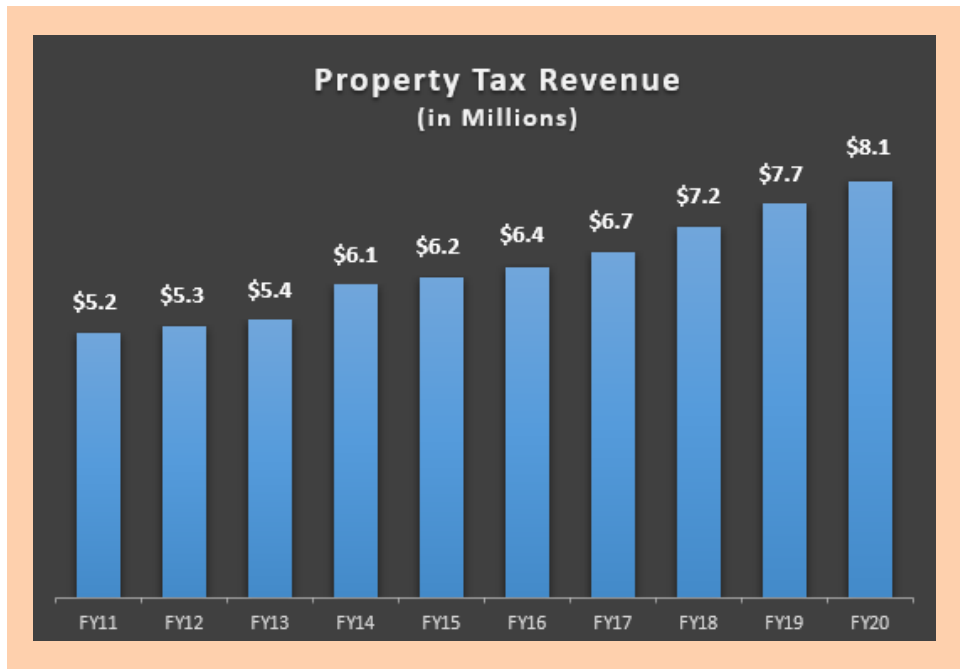
*East Raleigh Multifamily DST*  
*Greystone WW Co LLC*  
*BBK Midway Plantation LLC*  
*BRC Knightdale LLC*  
*Knightdale Multifamily Ownership LLC*  
*Triangle Palisades at Legacy Oaks*  
*Laurens Way Co LP*  
*BBK Midtown Commons LLC*  
*Rex Hospital*  
*Widewaters Knightdale Co LLC*



# PROPERTY TAXES

For the Town to provide the many types of services for citizens, it needs to generate revenue. The main source of revenue is Ad Valorem (property) tax. Property taxes make up **54%** of the General Fund revenues of the Town and are assessed and collected for things such as real estate, business and personal property, and motor vehicles. To equitably tax citizens, the Town relies on the Wake County Tax Department to review ownership and condition of taxable property as of January 1st of each year. A tax rate is set per \$100 assessed value. The total assessed value of property for Knightdale in 2020 was **\$1,880,526,047**. The Town's **property tax collection rate** was **99.62%** for 2020.

TAX RATE	TOWN	COUNTY
2020	0.43	0.7207
2019	0.43	0.6544
2018	0.43	0.6150
2017	0.43	0.6005
2016	0.43	0.6145
2015	0.43	0.5780
2014	0.43	0.5340
2013	0.41	0.5340
2012	0.41	0.5340
2011	0.41	0.5340



# GOVERNMENT-WIDE STATEMENTS

The government-wide financial statements look at the Town of Knightdale as a single, integrated unit and use the full-accrual basis of accounting. These statements are designed to provide readers with a broad overview of the Town's finances in a manner similar to a private sector business (balance sheet and income statement). They provide short and long-term information about the Town's financial status as a whole and can be found on Exhibits 1 and 2 of the CAFR. Information presented includes only governmental activities. The Town has some business-type activities, but these relate to a water-sewer merger with the City of Raleigh and are fully reimbursable by Raleigh.

## STATEMENT OF NET POSITION

	FY2020	FY2019	DIFFERENCE
Total Assets & Deferred Outflows	\$119,077,808	\$111,132,481	\$7,945,327
Total Liabilities & Deferred Inflows	25,868,606	24,519,820	\$1,348,786
Total Net Position	\$93,209,202	\$86,612,661	\$6,596,541

### Balance Sheet

This information provides a snapshot of what the Town owns (its assets) and owes (its liabilities). Net Position represents the Town's investment in the assets it uses in providing services to its citizens.

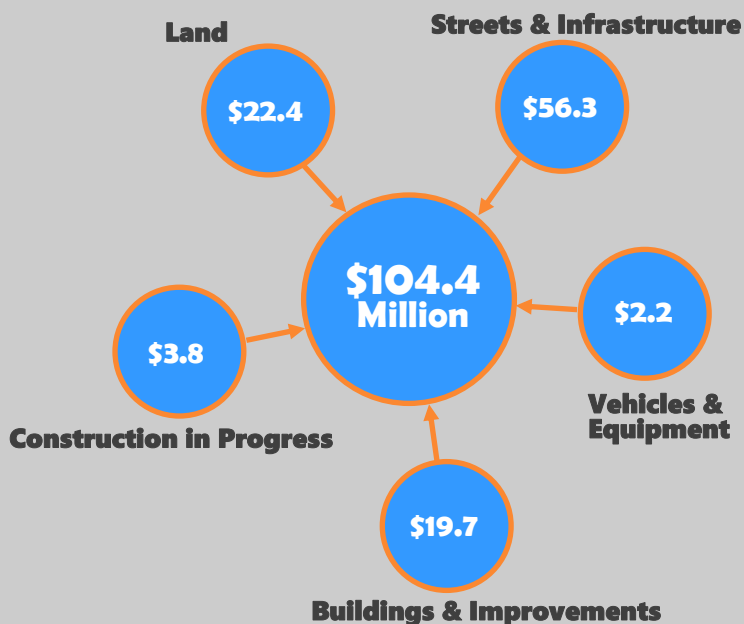
## STATEMENT OF ACTIVITIES

	FY2020	FY2019	DIFFERENCE
Revenues	\$24,054,449	\$23,954,142	\$100,307
Expenses	17,457,908	15,926,396	1,531,512
Change in Net Position	\$6,596,541	\$8,027,746	(\$1,431,205)

### Income Statement

This report provides a summary of amounts received (revenues) and amounts spent (expenses). The difference between revenues and expenses shows in the Town's net position. A positive change indicates the Town had enough revenues to cover its obligations and has the ability to save for the future.

## CAPITAL ASSETS—NET OF DEPRECIATION (in millions)



Over time increases and decreases in net position may serve as a useful indicator of whether the financial position is improving or weakening. For the fiscal year ending June 30, 2020, the net position increased **\$6,596,541**.

Over 99% of the Town's net position is capital infrastructure representing land, streets, buildings, vehicles and other major equipment that the Town uses to provide services to its citizen.





# OUTSTANDING DEBT

The Town of Knightdale sometimes issues debt to fund its general governmental and business-type capital needs. The total outstanding debt as of June 30, 2020 totals **\$12,328,869**. This is an increase of 7.5% from the prior year. The Town has a formal policy which provides guidance and direction when considering the impact of debt and actively monitors and manages its debt capacity and affordability. The Town is operating within the parameters of its policy.

The total amount expended—principal and interest—on debt service in FY2020 was **\$1,518,523**.

## BREAKDOWN OF DEBT

General Obligation Bonds  
**\$2,195,000**

Installment Purchase Agreements  
**\$10,133,869**

General Obligation Bonds are backed by the full faith, credit and taxing power of Knightdale. The collateral for installment purchase agreements are the assets purchased or constructed.

## ISSUANCE OF DEBT

The Town's total debt increased by **\$2,247,789** during the 2020 fiscal year. Along with retiring a significant amount of debt during the year, the Town issued the following installment debt:

**\$2,000,000—Construction of Wake Stone Athletic Park, February 2020, 10-year term, 2.29%**

**\$247,789—Purchase of two Public Works trucks, October 2019, 5-year term, 2.2%**

The Town approved but did not issue by fiscal yearend \$1,080,000 of installment debt for the purchase of a new Fire ladder truck.



# GENERAL GOVERNMENT

General Government is the administrative function of the Town of Knightdale. These departments provide the necessary financial and human capital infrastructure to ensure Town services are carried out. Primary is the Administration Department led by the Town Manager, who is responsible for all municipal functions and ensures the Town operates in compliance with federal, state, and local regulations. General Government expenditures represented 19% of the General Fund budget in FY2020 or **\$2,866,030**, of which **\$1,508,086** was for personnel costs, **\$316,241** spent on capital, and the balance of **\$865,913** used for operations and maintenance costs.

## STRATEGIC PLANNING

Adopted in November 2019, the Town’s **Strategic Plan** incorporates robust input from all of its stakeholders and was developed as a proactive strategy to augment its citizens’ future quality of life. The plan’s purpose is to communicate clearly the message of **“who we are and what we want our Town to be in the future.”** It is built around five essential priority areas. More information on this and the Annual Implementation Plan and Annual Performance Management Report can be found at [www.KnightdaleNC.gov](http://www.KnightdaleNC.gov).



Safe



Connected & Inclusive



Sustainable



Active & Healthy



Organizational Excellence

2019  
Town of Knightdale  
**STRATEGIC PLAN**



# PUBLIC SAFETY FIRE

The Knightdale Fire Department is responsible for protecting the lives, property, and the environment of the citizens and visitors to the Town of Knightdale. The department responds to calls of service out of two stations with 13 full-time positions per shift and 42 limited service employees. It currently has four engines, a ladder truck, and a utility truck. For the fiscal year ending June 30, 2020, the Fire Department spent **\$1,653,121**, of which **\$1,284,880** was for personnel services, **\$43,917** for capital items and **\$322,844** for operations and maintenance. The Department is currently evaluating its capital needs to ensure sufficient services to the Town’s growing needs.

## QUICK FACTS

TOTAL CALLS

**1,839**

AVERAGE RESPONSE TIME

**5 minutes, 15 seconds**

FIRE LOSS FOR THE YEAR

**\$15,220**

VALUE OF PROPERTY SAVED

**\$1,770,350**

PERCENTAGE OF PROPERTY LOSS

**8.6%**

TOTAL TRAINING HOURS

**8,750**

## Town Merges with Eastern Wake Fire Department

On July 1, 2020, Knightdale entered into a service agreement with Wake County to provide fire protection services for the unincorporated areas previously serviced by the Eastern Wake Fire Department. This in effect consolidated the non-profit volunteer fire department with Town operations. The Eastern Wake personnel were added to staff rolls on July 1 and are not reflected on the employee count for fiscal year 2020. Funding for the additional fire services is provided by Wake County using a countywide fire district property tax charged to citizens living in the County’s unincorporated areas. The amount of funding to be received by the Town in fiscal year 2021 is **\$1,850,453**. In subsequent years, funding will be determined by a cost-share formula whereby the Town shall receive 49.91% of total fire operating costs.



## QUICKFACTS

AVERAGE RESPONSE TIME  
**5 minutes, 9 seconds**

PART 1 CRIMES  
**363**

REPORTS TAKEN  
**1,170**

ARRESTS MADE  
**435**

INVESTIGATION COMPLIANCE  
**100%**

INVESTIGATION CLEARANCE RATE  
**45%**

# PUBLIC SAFETY POLICE

The Police Department seeks to serve by ensuring the safety and security of all who live, work and visit the Town of Knightdale. It does this through its professional policing and community partnerships and an adherence to its Core Values known as PRIDE: Professionalism, Respect, Integrity, Dedication and Ethical Conduct. This is the largest department of the Town with two Police Stations, 35 Patrol units and a K-9 unit. In fiscal year 2020, the Town spent **\$3,885,516** for police services, of which **\$2,953,610** was for personnel services, **\$538,179** was for operations and maintenance, and **\$393,727** was for capital items like vehicles and equipment.

## Forging Strong Community Partnerships

The mission of the Knightdale Police Department (KPD) focuses on incorporating professional policing practices and forging strong community partnerships. Throughout 2020, the value of such proved priceless. In the midst of social unrest and a global pandemic, the KPD worked collaboratively with its elected officials and community members to facilitate productive dialogue about the nature of community policing. Those conversations were necessary to further strengthen the mutual respect and trust during a period of uncertainty and change. The KPD believes that a foundational commitment to values-based policing is the most effective way to lead into the future. Policing is a business. Like any business, the police department is growing and adapting to its customers' needs. But unlike most businesses, a police department does not generate profit. It generates trust. What profit is to a business, trust is to a police agency. It is a philosophy that will remain at the core of KPD's mission for years to come.

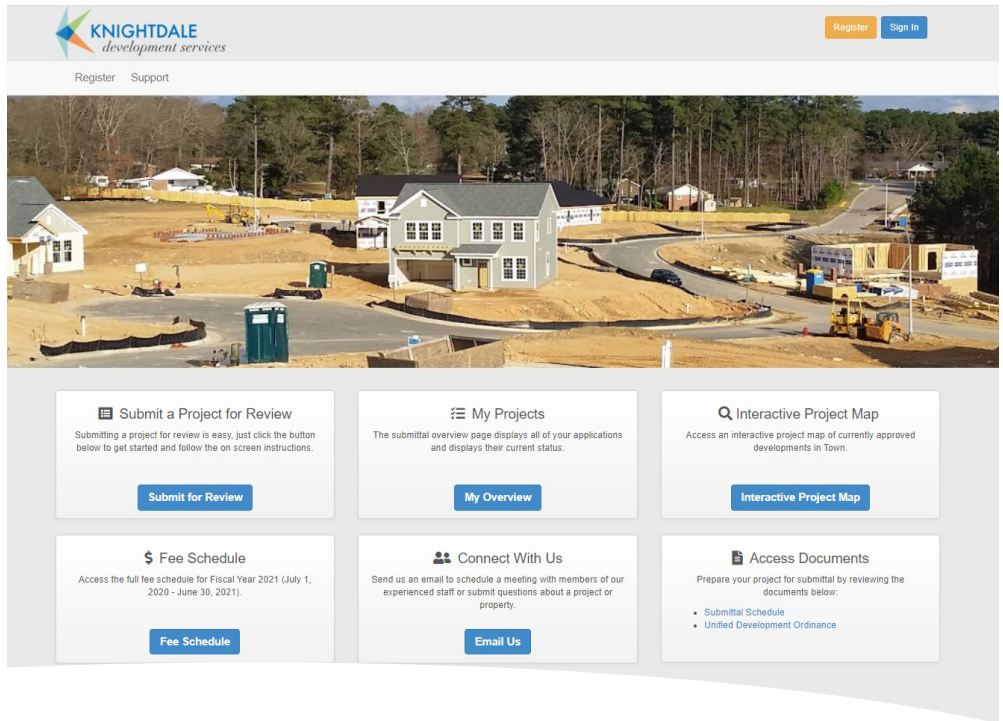


## QUICKFACTS

RESIDENTIAL DEVELOPMENT  
**Permits Issued: 127**  
**Value: \$68.3 million**

COMMERCIAL DEVELOPMENT  
**Permits Issued: 65**  
**Value: \$38.4 million**

PERMIT FEE REVENUE  
**\$214,263**



# DEVELOPMENT SERVICES

The Development Services Department facilitates sustainable growth through regulations that promote a balance of the built and natural environments. It is the central point of contact for the Town for all development-related needs and oversees the entire development process from permit application submittals through the issuance of certificates of occupancy (CO). This department ensures that all development activities are conducted in accordance with the Knightdale Unified Development Ordinance (UDO) and North Carolina Building Code. Annual expenditures were **\$730,098**, split **\$522,550** for personnel, **\$122,527** for operations, and **\$85,021** for capital.

## Development Services Department Initiatives and Accolades for 2020



- The Town was awarded the Great Main Street Award from the NC Chapter of the American Planning Association for revitalization efforts associated with North First Avenue and Knightdale Station Park.
- Work began on the implementation of a Knightdale Plans and Permit online portal via an IDT platform. This streamlines the application process for all Development Services-related projects and allows for real-time updates to clients and expedites the plan review process. This implements fully in 2021 resulting in better service for all stakeholders.
- The Development Service Department team took the lead on updating the Unified Development Ordinance (UDO). This year-long effort to coordinate the UDO with the recently approved Knightdale Next Comprehensive Plan was a group effort between Town departments, Town Council, Land Use Review Board, and UDO Advisory Committee. Anticipated adoption is expected in June 2021.





## QUICKFACTS

HOUSEHOLDS SERVED

**5,831**

TOWN STREETS  
MAINTAINED

**59 Miles**

SOLID WASTE MATERIAL  
COLLECTED

**5,212 Tons**

RECYCLED MATERIAL

**1,526 Tons**

# PUBLICWORKS

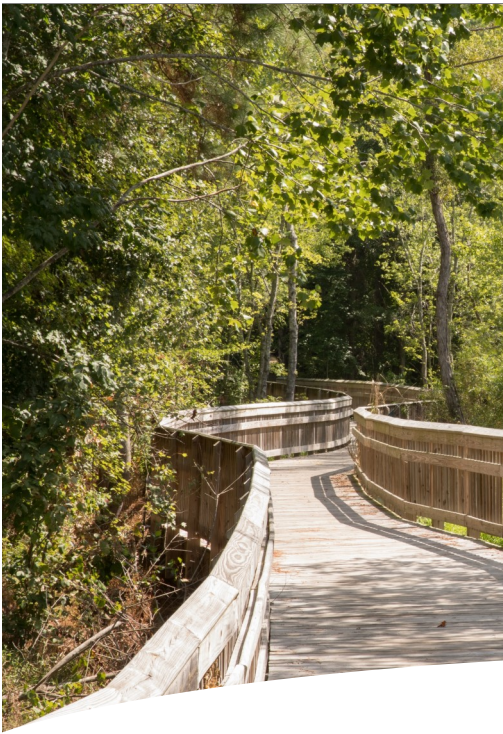
The Public Works Department operates and maintains existing public infrastructure, plans and constructs capital improvements, and protects public health and safety and natural resources. In fiscal year 2020, it had **\$2,343,580** in annual operating costs. Of this amount, **\$1,110,034** was spent on Operations, **\$703,257** was used for the upkeep of grounds and buildings, and **\$530,289** was spent on streets and sidewalks. Like all NC municipalities, the Town receives funds from the State primarily for street resurfacing, but it can also be used for construction and maintenance of roads, bridges, sidewalks, and greenways. The Town received **\$784,758** in fiscal year 2020.

## Town Storm Water Operation

To ensure fresh water for the community, the Town of Knightdale is designated as a National Pollutant Discharge Elimination System Phase II Storm Water Community and is regulated by both Federal and State governments. The Town manages operational and capital expenditures in a separate storm water fund. These costs are funded by a user fee set by Town Council and reviewed on an annual basis. In fiscal year 2020, the Town collected **\$641,129** in user fee revenue with total funding from all sources being **\$818,841**. Total expenditures for the same time period was **\$721,891**. Reserves for this fund at yearend were **\$991,981**.

The Town is working on a sustainability project whereby storm water needs are addressed in both the short and long terms. This includes a 10-year capital improvement plan. Current capital improvements are being addressed at the Wake Stone Athletic Park, Environment Park, and Harper Park.





# PARKS RECREATION & CULTURE

The mission of the Town’s Parks, Recreation and Cultural Programs Department is to enhance the quality of life for citizens of all ages by providing an experienced staff to plan, implement, and manage a wide variety of passive, active and cultural opportunities. Department expenditures for fiscal year 2020 were **\$1,265,542**, with **\$589,619** spent on personnel costs, **\$539,822** used for operations and **\$136,101** spent on capital-related items. Programming cost were offset by **\$206,383** in recreation and service fees. This department was most severely impacted by the COVID-19 pandemic with expenditures in 2020 being half the amount they were in 2019.

## RECREATION FACILITIES

Parks	5
<i>Total Acreage</i>	<i>157</i>
Playgrounds	4
Ball Diamonds	9
Soccer/Football Fields	4
Community Centers	1
Pool	1
Tennis Courts	4
Pickleball Courts	2
Basketball Courts	2
Greenway Miles	3.3
Splash Pad	1

## MAJOR CAPITAL INITIATIVES

**Splash Pad**—\$800 thousand for a water play feature at Knightdale Station Park offset by \$330 thousand federal CDBG funding. The project was completed in August 2019.

**Wake Stone Athletic Park**—Council-approved project ordinance of \$4.5 million for Phase I soccer complex partially funded by \$1.0 million Wake County Hospitality Grant. The project is anticipated to be complete in 2021.

**Mingo Creek Greenway Extension**—Council-approved \$2.6 million project ordinance with \$2.1 million coming from a Capital Area Metropolitan Planning Organization (CAMPO) grant. The project has an estimated completion date of 2023.



Government Finance Officers Association

**Award for  
Outstanding  
Achievement in  
Popular Annual  
Financial Reporting**

Presented to

**Town of Knightdale  
North Carolina**

For its Annual Financial Report  
for the Fiscal Year Ended

June 30, 2019

*Christopher P. Morill*  
Executive Director/CEO

**AWARD**

**GOVERNMENT FINANCE OFFICERS ASSOCIATION**

*The Government Finance Officers Association (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting (PAFR) to Knightdale for its Citizens' Report for the fiscal year ending June 30, 2019. This award is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports. The award is given to those organizations whose content conforms to program standards for creativity, presentation, understandability, and reader appeal. It is only valid for one year. We believe this year's report continues to conform to the PAFR standards.*

# INFORMATION & AWARDS

## USEFUL NUMBERS

Animal Control	919-212-7387
Dead Animal Removal (County)	919-733-4768
Dead Animal Removal (Town)	919-217-2212
City of Raleigh	919-996-3245
	<a href="http://raleighnc.gov">raleighnc.gov</a>
GORaleigh Bus Service	919-485-RIDE
	<a href="http://goraleigh.org">goraleigh.org</a>
East Wake Television Studio	919-868-5598
East Wake Regional Library	919-217-5300
NC Dept of Transportation	877-368-4968
	<a href="http://ncdot.gov">ncdot.gov</a>
Wake County Government	
	<a href="http://wakegov.com">wakegov.com</a>
Board of Elections	919-856-6240
Clerk of Court	919-792-4000
Environmental Controls	919-856-7400
Register of Deeds	919-856-5460
Sheriff's Office	919-856-6900
Tax Administration	919-856-5400
	<a href="mailto:taxhelp@wakegov.com">taxhelp@wakegov.com</a>
Wake County Public Schools	919-431-7400
	<a href="http://wcpss.net">wcpss.net</a>

## TOWN OF KNIGHTDALE SERVICE DIRECTORY

Customer Service	919-217-2200
Development Services	919-217-2244
Building Permits	
Code Enforcement	
Finance	919-217-2212
Fire (Non-Emergency)	919-217-2270
Human Resources	919-217-2221
Parks, Recreation & Cultural Programs	919-217-2232
Police (Non-Emergency)	919-217-2261
Public Information Officer	919-217-2205
Public Works	919-217-2250
Town Clerk	919-217-2225
Town Manager	919-217-2200
Solid Waste - GFL (Also known as Waste Industries)	
Town Residents	919-217-2200
Non residents should call GFL direct	919-662-7100



# #KnightdaleCares

## COVID-19 RESPONSE

The Town recognized early that COVID-19 would significantly impact the lives of its residents. It mobilized an effort that included facemask distribution sites across town and a media campaign to ensure all citizens had access to up-to-date information about the pandemic. More information can be found by going to:

[KnightdaleNC.gov/KnightdaleCARES](https://knightdalenc.gov/KnightdaleCARES)



**WEAR**  
a cloth face covering.



**WAIT**  
6 feet apart. Avoid close contact.



**WASH**  
your hands often or use hand sanitizer.



**TOWN OF KNIGHTDALE**  
FINANCE DEPARTMENT

919.217.2200

[www.knightdalenc.gov](http://www.knightdalenc.gov)